



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5183593 Dated/दिनांक : 14-08-2024

Bid Document/ बिड दस्तावेज़

Bid End Date/Time/बिड बंद होने की तारीख/समय Bid Opening Date/Time/बिड खुलने की तारीख/समय Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से) Ministry/State Name/मंजालय/राज्य का नाम Power Grid Corporation Of India Limited Organisation Name/संगठन का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम Power Grid Corporation Of India Limited Office Name/कार्यालय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Ontract Period/अनुवंध अविधि MSE Exemption for Years of Experience and Turnover/ अनुमत्र के वर्ष से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुमत्र के वर्ष से रमर्थंअप छूट Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 5 (Requested in ATC), Additional Doc 5 (Requested in ATC), Additional Doc 6 (Requested in ATC), Additional Doc 7 (Requested in ATC), Additional Doc 7 (Requested in ATC), Additional Doc 9 (Requested	Bid Details/बिड विवरण			
aरीख/समय Bid Offer Validity (From End Date) विड पेशकथ वैधता (बंद होने की तरीख से) Ministry/State Name/मंत्रातय/राज्य का नाम Department Name/विभाग का नाम Power Grid Corporation Of India Limited Organisation Name/संगठन का नाम Powergrid Teleservices Limited Office Name/कार्यातय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Utter Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुवंध अवधि MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से रमप्सई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वर्ध अप	Bid End Date/Time/बिंड बंद होने की तारीख/समय	13-09-2024 15:00:00		
वैधत (बंद होने की तारीख से) Ministry/State Name/मंत्रालय/राज्य का नाम Department Name/विभाग का नाम Power Grid Corporation Of India Limited Organisation Name/संगठन का नाम Powergrid Teleservices Limited Office Name/कार्यालय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुबंध अविध		13-09-2024 15:30:00		
Department Name/विभाग का नाम Power Grid Corporation Of India Limited Organisation Name/संगठन का नाम Powergrid Teleservices Limited Office Name/कार्यालय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुबंध अविध MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विकेता से मांगे गए दस्तावेज Document required from seller/विकेता से मांगे गए दस्तावेज Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 5 (Requested in ATC), Additional Doc 6 (Requested in ATC), Additional Doc 7 (Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer Bid to RA enabled/विड से रिवर्स नीलामी सिकय किया Type of Bid/बिड का प्रकार Two Packet Bid Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	1	180 (Days)		
Organisation Name/संगठन का नाम Powergrid Teleservices Limited Office Name/क्षर्यालय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Ultrar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुबंध अविध 3 Year(s) MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वारंभ छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वारंभ छूट Document required from seller/विकेता से मांगे आर दस्तावेज Document required from seller/विकेता से मांगे शिक्ष का प्रवाद स्वावेज Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 4 (Requested in ATC) additional Doc 4 (Requested in ATC) additional Doc 4 (Requested in ATC) additional Doc 5 (Requested in ATC), Additional Doc 6 (Requested in ATC), Additional Doc 7 (Requested in ATC), Additional Doc 8 (Requested in ATC), Additional Doc 9 (Requested in ATC), Additional Do	Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power		
Office Name/कार्यालय का नाम New Delhi Custom Bid for Services - Annual Maintenance Contract to f Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुबंध अविध 3 Year(s) MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विकेता से मांगे गए दस्तावेज Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 5 (Requested in ATC), Additional Doc 6 (Requested in ATC), Additional Doc 7 (Requested in ATC), Additional Doc 7 (Requested in ATC), Additional Doc 8 (Requested in ATC), Additional Doc 9 (Requested in ATC	Department Name/विभाग का नाम	Power Grid Corporation Of India Limited		
Item Category/मद केटेगरीCustom Bid for Services - Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 yearsContract Period/अनुबंध अवधि3 Year(s)MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूटNoStartup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूटNoDocument required from seller/विक्रेता से मांगे गए दस्तावेजExperience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) and bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyerBid to RA enabled/बिंड को प्रकारNoType of Bid/बिंड को प्रकारTwo Packet BidTime allowed for Technical Clarifications during technical evaluation/तकनीकी मृल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय7 Days	Organisation Name/संगठन का नाम	Powergrid Teleservices Limited		
Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years Contract Period/अनुबंध अवधि 3 Year(s)	Office Name/कार्यालय का नाम	New Delhi		
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट No Document required from seller/विक्रेता से मांगे गए दस्तावेज़ Turnover अनुभव के वर्षों से स्टार्टअप छूट Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Additional Doc 4 (Requested in ATC), In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer Bid to RA enabled/बिड को एकार Two Packet Bid Time allowed for Technical Clarifications during technical evaluation/तकनीकी मृल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	Item Category/मद केटेगरी	Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad		
Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विक्रेता से मांगे गए दस्तावेज़ Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) in case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer Bid to RA enabled/बिंड से रिवर्स नीलामी सिक्रय किया Type of Bid/बिंड का प्रकार Two Packet Bid Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	Contract Period/अनुबंध अविध	3 Year(s)		
and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विक्रेता से मांगे गए दस्तावेज़ Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया Type of Bid/बिड का प्रकार Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय		nd No		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़ गए दस्तावेज़ Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया Type of Bid/बिड का प्रकार Time allowed for Technical Clarifications during technical evaluation/तकनीकी म्ल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय		No		
Type of Bid/बिंड का प्रकार Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	I -	in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by		
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	Γ No		
during technical evaluation/तकनीकी मूल्यांकन के 7 Days दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	Type of Bid/बिंड का प्रकार	Two Packet Bid		
Estimated Bid Value/अनुमानित बिंड मूल्य 16950000	during technical evaluation/तकनीकी मूल्यांकन के	ቫ 7 Days		
	Estimated Bid Value/अनुमानित बिड मूल्य	16950000		
Evaluation Method/मूल्यांकन पद्धति Total value wise evaluation	Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation		

Bid Details/बिड विवरण	
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	339000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	39

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

PowerGrid Teleservices Limited

(.)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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- 1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM_No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता:

Price Schedule - 1721390797.xlsx

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Introduction about the project /services being proposed for procurement using custom bid

functionality:1723625928.pdf

Instruction To Bidder:1723625918.pdf

Scope of Work:1723625337.pdf

GEM Availability Report (GAR): 1723625357.pdf

Any other Documents As per Specific Requirement of Buyer -1:1723625364.pdf

Any other Documents As per Specific Requirement of Buyer -2:1723625369.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload: 1723625373.pdf

Project Experience and Qualifying Criteria Requirement: 1723625911.pdf

Penalties: 1723625557.pdf

Payment Terms: 1723625571.pdf

Custom Bid For Services - Annual Maintenance Contract Of Meerut Intracity OFC NW And Last Mile Contract To Various Customers In Various Cities Of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad Etc For 3 Years (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Annual Maintenance Contract of Meerut Intracity OFC NW And Last Mile Contract to various customers in various cities of Uttar Pradesh Moradabad Hapur Noida Greater Noida Ghaziabad etc for 3 years	
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Ashok Kumar Jajoriya	110013,Northern Regional Telecom Control Centre, Power Grid Corporation of India Limited Maharni Bagh 400/220 KV GIS S/s, Behlolpur Khadar, Opp. ISBT, Sarai Kale Khan	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions/सामान्य</u> नियम और शर्ते, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---