बिड संख्या/Bid Number: GEM/2026/B/8205245

दिनांक /Dated: 24-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-12-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	25-12-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Power Grid Corporation Of India Limited
संगठन का नाम/Organisation Name	Powergrid Teleservices Limited
कार्यालय का नाम/Office Name	New Delhi
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :buyer27.pgcil.delhi@gembuyer.in Buyer Email id: buycon301.pgcil.wb@gembuyer.in
वस्तु श्रेणी /Item Category	Custom Bid for Services - AMC of Bhubaneswar Intracity including RTAMC Bhubaneswar to T-711, RBI last-mile at Arisol and OFC network at Gothapatna, Cuttack Intracity, Bhubaneswar-Cuttack Intercity and LMC to various customers in Odisha under ERTCC Re..
समान श्रेणी/Similar Category	• Dark Fiber Lease Service - Point to Point Based • Cluster Outsourcing for Maintenance of Landline and Broadband network – OFC Network • P2P Connectivity Service
अनुबंध अवधि /Contract Period	3 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/**Do you want to show documents uploaded by bidders to all bidders participated in bid?**	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	1
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	No
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	4 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / **Estimated Bid Value in INR (Inclusive of all taxes)**	19869668.1
Payment Timelines	Payments shall be made to the Seller within **30** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / **Financial Document Indicating Price Breakup Required**	Yes
मध्यस्थता खंड/**Arbitration Clause**	No
सुलह खंड/**Mediation Clause**	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	ICICI
ईएमडी राशि/EMD Amount	337000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	39

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

POWERGRID Teleservices Limited
POWERGRID Teleservices Limited, Eastern Regional Telecom Control Center, 1st Floor, CF-17, Action Area 1C, New Town, Rajarhat, Kolkata-700156
(Company)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned

Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Schedule - 1793102829.xlsx

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Introduction about the project /services being proposed for procurement using custom bid functionality:1795427571.pdf

Instruction To Bidder:1795428865.pdf

Scope of Work:1795498790.pdf

Payment Terms:1794568918.pdf

Any other Documents As per Specific Requirement of Buyer -1:1795496488.pdf

Any other Documents As per Specific Requirement of Buyer -2:1793093082.pdf

Project Experience and Qualifying Criteria Requirement:1795427668.pdf

GEM Availability Report (GAR):1795498778.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:1795498783.pdf

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
01-12-2026 11:00:00	Venue: POWERGRID Teleservices Limited, Eastern Regional Telecom Control Center, 1st Floor, CF-17, Action Area-1C, New Town, Rajarhat, Kolkata-700156 Online meeting link: https://teams.microsoft.com/meet/416238507469521?p=ME7mtR7boZ8Rquwcha

Custom Bid For Services - AMC Of Bhubaneswar Intracity Including RTAMC Bhubaneswar To T-711, RBI Last-mile At Arisol And OFC Network At Gothapatna,

Cuttack Intracity, Bhubaneswar-Cuttack Intercity And LMC To Various Customers In Odisha Under ERTCC Re.. (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	AMC of Bhubaneswar Intracity including RTAMC Bhubaneswar to T-711, RBI last-mile at Arisol and OFC network at Gothapatna, Cuttack Intracity, Bhubaneswar-Cuttack Intercity and LMC to various customers in Odisha under ERTCC Region
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Soumya Ranjan Biswal	751021,POWERGRID Telecom Department ,Plot No-4, Unit-41, Niladri Vihar, Chandrashekharpur, Bhubaneswar-751021	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

   Annual Maintenance Contract (AMC) of Bhubaneswar Intracity (Including RTAMC Bhubaneswar to T-711, RBI last-mile at Arisol and OFC network at Gothapatna), Cuttack Intracity, Bhubaneswar-Cuttack Intercity (134.143 KM) and Last Mile Connectivity to various customers (08 KM) in Odisha under ERTCC Region

Specification No.: ER2/NT/S-MISC/DOM/ZA4/26/14648

(I-418)

1. This Bidding documents comprises of three Volumes as following:

a) Volume-I: Conditions of Contract
b) Volume-II: Technical Specifications
c) Volume-III: Bid Forms & Price Schedules

However, same has been accommodated as per requirement of custom Bid on GeM Portal. Bidders are req uested to refer the below table to understand the bidding documents composition and make themselves a ware of the volume and section referred therein. All documents forming part of the Bid Document are inten ded to be correlative, complementary and mutually explanatory.

Bid Documents as per PowerTel's Volume & Section No. vis-a-vis its Description mentioned on GeM bid doc uments are as follows:

Sl. No.	POWERGRID's Bid Documents Volume No	Section	GeM Custom Bid description
i	Vol-I- Conditions of Contract	Section I- Invitation for Bids (IFB)	Introduction about the project/services being proposed for procurement using custom bid functionality
		Section II- Instructions to Bidders (ITB)	Instruction To Bidder
		Section III- Bid Data Sheet (BDS)	
		Annexure-A Qualifying Requirements to Section III- BDS	Project Experience and Qualifying Criteria Requirement
		Section IV- General Conditions of Contract (GCC) & Section-V Special Conditions of Contract	Payment Terms
		Section VI- Sample Forms and Procedures (FP)	Any other Documents As per Specific Requirement of Buyer -2
ii	Vol-II- Technical Specification	Technical Specification	Scope of Work
iii	Vol-III- Bid Form, Price Schedules	Bid Form of First Envelope & Attachments	Any other Documents As per Specific Requirement of Buyer -1
		BOQ (Disclaimer-Price not to be Furnished in Technical portion otherwise rejection) and Bid Form of Second Envelope	Price Schedule
iv	GEM Availability Report (GAR)		GEM Availability Report (GAR)
v	Undertaking of Competent Authority		Undertaking of Competent Authority

2. Experience Criteria: Documents in support of technical part of Qualifying Requirements attached at "Project Experience and Qualifying Criteria Requirement" to be uploaded by the bidder on portal.

3. Bidder Turnover: Documents in support of the financial part of Qualifying Requirements attached at "Project Experience and Qualifying Criteria Requirement" to be uploaded by the bidder on portal. The complete annual reports together with Audited statement of accounts of the company for last five years of its own (separately) immediately preceding the date of submission of bid to be uploaded.

4. (i) Bid Form of First Envelope & Attachments are uploaded (in PDF format) under “Any Other Documents As Per Specific Requirement Of Buyer-1” in the Bid Document.

(ii) **Further, Bidders must upload the Bid Form of First Envelope in Technical part of the Bid. Bids not containing “Bid Form of First Envelope” shall be rejected and no further clarification shall be sought.**

5. (i) Bidders are requested to quote the price in GeM portal itself. The prices (including taxes and duties) quoted by Bidders on GeM portal shall be final and shall be considered for evaluation and award purposes.

(ii) Further, Bid Form of second Envelope & Price Schedules (in excel format) is uploaded under “Price Schedule” in the Bid document. Bidders shall have to upload the dully-filled Price Schedule in pdf format under “Financial Document Indicating Price Break Up” on GeM Portal only. In case of non-submission of the price breakup, the same shall be asked from L-1 Bidder before Award of contract.

(iii) **Bidders shall not upload the Price schedule in Technical part of the Bid in soft copy and shall not submit any Price component in Hard copy of the bid, otherwise their bid shall be rejected and no further clarification shall be sought.**

6. A check list to minimize the common errors committed by the Bidders during submission of Bids is attached as follows:

S/N	Description	(Yes/No)	Document no. and relevant page no. having desired document/ details
1.	Whether Bid Form of Fist Envelope has been duly filled & signed and uploaded on GeM Portal?		
2.	Whether the Bid is valid for the period as mentioned in Section-II: ITB of Bidding Documents i.e. 6 months from the date of bid Opening?		
3.	Whether Bid Security is submitted and is valid for 225 days from the original bid opening Date?		
4.	Whether MSE certificate (UDYAM Registration)/ Bid Security exemption certificate is submitted along with the Bid?		
5.	Whether valid Power of Attorney in respect of Signatory of Bid has been Notarized and submitted in Bid?		
6.	Whether all the attachments- 3 to 25 of Volume-III of the bidding documents are duly filled without any tampering and uploaded on GeM Portal?		

7.	Whether Attachment-3 has been duly filled & submitted along with all the supporting documents related to Technical & Financial QR of the bidding documents?		
8.	Whether Complete Annual Report of last five financial years have been uploaded. Same shall be certified by Chartered Accountant, Seal & stamp bearing Registration no. of Chartered Accountant & UDIN no. be affixed on Annual Report?		
9.	Whether two original copies of Attachment-14_Integrity Pact have been submitted on Stamp Paper with duly signed & stamped on each page?		
10.	Whether Attachment-15 & 16 completely filled?		
11.	Whether two original copies of Attachment-18_Safety Pact has been submitted on Stamp Paper with duly signed & stamped on each page?		
12.	Whether “Attachment -20: (Declaration of Key Managerial Person and Power of Attorney holder)” has been signed by two personnel i.e. (i) Key Manager Person and (ii) Power of Attorney holder. Bidders have to upload scanned copy of this signed and stamped sheet along with the bid?		
13.	Whether Attachment-21 regarding Affidavit for self-certification regarding Local Supplier has been submitted on Stamp Paper with duly signed & stamped on each page?		
14.	Whether Price Schedule has been dully-filled & uploaded under “Financial Document Indicating Price Break Up” on GeM Portal only ?		
15.	Whether Partnership Deed/ Affidavit for Proprietorship/ Company MoA & AoA or Certificate of Incorporation (as applicable) has been uploaded?		
16.	Whether scanned copy of documents like PAN Card, GSTN No., Cancelled Cheque has been uploaded?		

17.	Whether Hard Copy of the documents required as per Section-II: ITB & its amendment in Section-III BDS, including Bid security/Exemption Proof, Power of Attorney, Attachment-14_Integrity pact, Attachments-18_Safety Pact & Attachments-20, 21, 22, 23, 24 and 25 has been sent to the Employer address?		

7. Pre-bid meeting link:

https://teams.microsoft.com/meet/41623850746952 1?p=ME7mtR7boZ8Rquwcha

.

2. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

POWERGRID Teleservices Limited
Account No.
057205000386
IFSC Code
ICIC0000572
Bank Name
ICICI BANK
Branch address
ICICI BANK, PGCIL-Corporate Office, Plot No. 2, Sector 29, Gurugram, Harayana-122001
.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

3. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

POWERGRID Teleservices Limited
Account No.
057205000386
IFSC Code
ICIC0000572
Bank Name
ICICI BANK
Branch address
ICICI BANK, PGCIL-Corporate Office, Plot No. 2, Sector 29, Gurugram, Harayana-122001
. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All

representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---