



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4861085
Dated/दिनांक : 15-04-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-05-2024 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-05-2024 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Power Grid Corporation Of India Limited
Organisation Name/संगठन का नाम	Powergrid Teleservices Limited
Office Name/कार्यालय का नाम	New Delhi
Item Category/मद केटेगरी	Custom Bid for Services - Outsourcing of the Services for operation and Level 1 maintenance support of telecom nodes in ER for a period of three years
Contract Period/अनुबंध अवधि	3 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	7 Days
Estimated Bid Value/अनुमानित बिड मूल्य	36046829.3
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

Bid Details/बिड विवरण

Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
---	-----

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	721000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	39

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

PowerGrid Teleservices Limited
Power Grid Teleservices Limited, Eastern Regional Telecom Control Center, 1st Floor, CF-17, Action Area-1C, New Town, Rajarhat, Kolkata-700156
(Company)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

[OM No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

Price Schedule - [1713153187.xlsx](#)

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Introduction about the project /services being proposed for procurement using custom bid functionality:[1713153201.pdf](#)

Instruction To Bidder:[1713153206.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1713153209.pdf](#)

Scope of Work:[1713153214.pdf](#)

Special Terms and Conditions (STC) of the Contract:[1713153220.pdf](#)

Service Level Agreement (SLA):[1713153225.pdf](#)

Payment Terms:[1713153231.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1713153240.pdf](#)

GEM Availability Report (GAR):[1713153253.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1713153256.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1713153260.pdf](#)

Custom Bid For Services - Outsourcing Of The Services For Operation And Level 1 Maintenance Support Of Telecom Nodes In ER For A Period Of Three Years (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Outsourcing of the Services for operation and Level 1 maintenance support of telecom nodes in ER for a period of three years
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Prasanta Kumar Ghosh	742136,"POWERGRID shelter Rep 206, Village: Achara, P.O: - Amrita Kundu, P.S. :- Nabagram, Distt:- Murshidabad, Pin code- 742136"	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. (i) Bid Form for First Envelope & Attachments are uploaded (in PDF format) under "Any Other Documents As Per Specific Requirement Of Buyer-1" in the Bid Document.

(ii) **Further, Bidders must upload the Bid Form for First Envelope in Technical part of the Bid. Bids not containing "Bid Form for First Envelope" shall be rejected and no further clarifications shall be sought.**

2. (i) Bidders are requested to quote their lumpsum offer (i.e. Total Price, incl. of GST) against the custom bid in the financial portion of the bid.

(ii) Further, Bid Form for Second Envelope & Price Schedules (in excel format) is uploaded under "Price schedule" in the Bid document. Bidders shall have to upload the dully-filled Price schedule in pdf format under

“Financial Document Indicating Price Break Up” on GeM Portal only. In case of non-submission of the price breakup, the same shall be asked from L-1 Bidder before Award of contract.

(iii) The bidders shall fill only percentage of admin charges under Part A of Price Schedule and shall fill only Unit rate (excluding GST and admin charges) under Part B of Price Schedule, and the total price as arrived shall be quoted on GeM Portal.

In addition to the above, bidder has the option to change the SAC/HSN code and corresponding GST rate in the above mentioned Price Schedule.

(iv) **Bidders shall not upload the Price schedule in Technical part of the Bid in soft copy and shall not submit any Price component in Hard copy of the bid, otherwise their bid shall be rejected and no further clarification shall be sought.**

3. The charges for outstation movement & halt, and miscellaneous expenses like medical insurance and lumpsum amount for site specific medical test/insurance, will be reimbursed by PowerTel as follows:

Sl. no.	Description	Unit Rate (excluding admin charges and GST)
1	Movement Charges	3.52
2	Halt Charges	732.00
3	Medical Insurance	682.50
4	Lumpsum amount for site specific medical test/insurance (Rs. 1000 per manpower per year)	1000.00
5	Payment towards Uniform/Liveries per head per year	2966.10

4. The list of areas is as follows:

Sl. no.	Preferable Location of Deployment	Area of coverage for L-1 Support	No. of Manpower (Highly Skilled Category)	Responsibility	Deployment period	Remarks for OTDR (35 dB or more)	Area
1	Kolkata (Supervisor)	Kolkata, Locations of South Bengal Like Subhasgram, Barrackpore, Rajarhat, Arambag, Dankuni etc.	1	Ensure Safety, Co-ordination with all sites, L-1 support as and when/where required.	3 years		A

2	Kolkata	Kolkata, Locations of South Bengal Like Subhasgram, Barrackpore, Rajarhat, Arambag, Dankuni etc.	1	L-1 support	3 years		A
3	Kolkata	Kolkata, Locations of South Bengal Like Subhasgram, Barrackpore, Rajarhat, Arambag, Dankuni etc.	1	L-1 support	3 years		A
4	Kolkata	All over ERTC	1	L-1 support	3 years		A
5	Jeerat (with OTDR)	Jeerat, Kalyani, Krishnagar, Rep-425 etc.	1	L-1 support	3 years	Required (1 No.)	A
6	Durgapur	Durgapur, Bankura, Maithon, Dumka, Mejia, Bisnupur, Rep-185 etc.	1	L-1 support	3 years		B
7	Asansol	Asansol, Maithon, Mejia, Bisnupur, Rep-185 etc.	1	L-1 support	3 years		B
8	Berhampur (WB)	Berhampur, Gokarna, Sagardighi, MDI, Katwa, Amtala, Nazirpur, Domkal, Deboagram etc.	1	L-1 support	3 years		C
9	Farakka (with OTDR)	Farakka, Rep 947, Malda, Berhampur, Sagardighi & Rep-206 etc.	1	L-1 support	3 years	Required (1 No.)	C

10	Siliguri	Siliguri, Raigunj, Rep-750, Rep-254, Rep-396, Coochbihar, Alipurduar, Dalkhola, Kishenganj Birpara, Purnea, OLA7, Kalijhora etc.	1	L-1 support	3 years		B
11	Alipurduar	Siliguri, Raigunj, Rep-750, Rep-254, Rep-396, Coochbihar, Alipurduar, Dalkhola, Kishenganj Birpara, Purnea, OLA7, Kalijhora etc.	1	L-1 support	3 years	Required (1 No.)	C
12	Darjeeling	Darjeeling, Kurseong and Mirik etc.	1	L-1 support	3 years		C
13	Gangtok	Gangtok, Namchi, Mangan, Geyzing, Rangit, Rangpo, Melli, Teesta etc.	1	L-1 support	3 years		C
14	Jorethang	Geyzing, Namchi, NHPC Rangit, Melli, Ravangla	1	L-1 support	3 years		C
15	NHPC TEESTA IV (Zero Point Mangan)	Mangan, Phodoung, NHPC TEESTA V, NHPC Sherwani	1	L-1 support	3 years		C
16	Muzaffarpur	Biharshariff, Muzaffarpur, Lakhisarai & Jamui, Barh, Rep313, OLA4, OLA5 & OLA6, Siwan etc.	1	L-1 support	3 years		C

17	Patna	Patna, Bihars harif, Lakhisara, Rep-313, Rep-159, Rep-312, Bhagalpur etc.	1	L-1 support	3 years		B
18	Sasaram	To cover Sasaram, Gaya, Rep159, Rep 312, Jehanabad etc.	1	L-1 support	3 years		C
19	Sambhalpur (with OTDR)	Sambhalpur, Jharsuguda, Rourkela, Keonjhar, Baripada, Burla, Boudhpara, Angul, Joda etc.	1	L-1 support	3 years	Required (1 No.)	C
20	Jeypore (with OTDR)	Jeypore, Indrawati, Rep-472, Rep-677, Rep- 934, Behrampur, Koraput, Akusinh etc.	1	L-1 support	3 years	Required (1 No.)	C
21	Keonjhar (with OTDR)	Joda, Keonjhar, Baripada, Balasore & Boudhpara etc.	1	L-1 support	3 years	Required (1 No.)	C
22	Ranchi	Ranchi, Chandwa, Daltonganj, Hazaribag, Ramgarh, Koderma, Gola, North Karanpura etc.	1	L-1 support	3 years		B
23	Dhanbad	Dhanbad, Bokaro, Konar, Barhi, Dumka, Maithon, Giridih etc.	1	L-1 support	3 years		B

5. The area-wise calculation of minimum wages may be referred from Sch-3 of Price Schedule.

6. A check list to minimize the common errors committed by the Bidders during submission of Bids is attached at 'Buyer uploaded ATC document' to facilitate the bidders.

7. Only Class-I local suppliers are eligible to bid.

8. The Telecom Equipment/Hardware are shock sensitive and utmost care should be taken while packing to avoid any untoward damage during Transit. For the same the Telecom equipment/cards needs to be packed properly using packing foam, bubble wraps, woods and other suitable materials to the satisfaction of PowerTel before transportation.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी

गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---