

Amendment No.-1 dated 07/07/2025 to the Bidding Documents for Appointment of Advanced Metering Infrastructure (AMI) Service Provider for Smart Prepaid Metering in Electricity Department of Andaman & Nicobar Islands Administration (EDANA) on DBFOOT basis; Tender No: CC/NT/W-MISC/DOM/T00/25/07704/Rfx No 5002004541

S. No.	Clause Ref.	Existing Provision	Amended Provision																		
1	Part 1-Section 6-Project Requirements, Clause 1. Overview of the AMISP Scope of Work	[No Clause]	<div>[New Clause added]</div> <div>1.8 Existing IT System of Utility</div> <div>Following is the indicative brief details of existing IT System of Utility for information purpose:</div> <table><tr><th>System</th><th>Provider / Remarks</th></tr><tr><td>Billing System</td><td>SOVTECH (IT dept of ANI), Web-based WBBS V.2, Monthly billing</td></tr><tr><td>Customer Relationship Management (CRM)</td><td>Integrated with billing</td></tr><tr><td>Complaint/Outage Management System (CMS/OMS)</td><td>Toll-free: 1800 345 1111; manual logging; Urja Pay for payment complaints</td></tr><tr><td>Payment Modes Available</td><td>- Cash at Common Collection Centers (CSC) - Cash & Cheque at Site Offices - Online Payment via Urja Pay</td></tr><tr><td>Online Payment</td><td>Bharat Kosh (NTRP)</td></tr><tr><td>Consumer Portal/App for Recharge</td><td>Urja Pay (www.urjapay.gov.in)</td></tr><tr><td>Complaint Logging (Payment-related)</td><td>Through Urja Pay portal</td></tr><tr><td>Existing HES-MDM (under EESL Smart Metering Project)</td><td>BOSCH</td></tr></table>	System	Provider / Remarks	Billing System	SOVTECH (IT dept of ANI), Web-based WBBS V.2, Monthly billing	Customer Relationship Management (CRM)	Integrated with billing	Complaint/Outage Management System (CMS/OMS)	Toll-free: 1800 345 1111; manual logging; Urja Pay for payment complaints	Payment Modes Available	- Cash at Common Collection Centers (CSC) - Cash & Cheque at Site Offices - Online Payment via Urja Pay	Online Payment	Bharat Kosh (NTRP)	Consumer Portal/App for Recharge	Urja Pay (www.urjapay.gov.in)	Complaint Logging (Payment-related)	Through Urja Pay portal	Existing HES-MDM (under EESL Smart Metering Project)	BOSCH
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2	Part 1-Section 6-Project Requirements, Clause 1.3 Other Details	1.3. Other Details The infrastructure for recharge through Smart Phone (android OS and iOS) / offline channels be adopted based on one kiosk per existing bill pay center (19 nos.) for a period 3 years....	1.3. Other Details The infrastructure for recharge through Smart Phone (android OS and iOS) / offline channels be adopted based on one kiosk per existing bill pay centre (19 nos.) for a period 3 years. AMI shall provide one nos. of workstation along with 50 Mbps bandwidth (as per availability at location) internet connectivity including its comprehensive maintenance at each of the 19 kiosks. Specifications for workstation shall be as per minimum requirements for desktop mentioned at Clause 2.6 of this section.
3	Section 6: Project Requirements: Annexure N Specifications of CT for LT-CT meters	2. The secondary leads shall be terminated with Tinned Cooper rose contact terminals with arrangements for sealing purposes. Polarity (both for primary and second leads) shall be marked.	2. CTs shall be provided with suitable copper leads (minimum length 45 cm) for termination at the meter current terminals. Polarity (both for primary and second leads) shall be marked.
4	Section 6: Project Requirements: Annexure P: Specifications of LTCT Meter Box	Constructional Features of Meter Box: ...The meter box should neither melt nor become soft or distort when tested up to temperatures 2500C.	Constructional Features of Meter Box: ...The meter box should neither melt nor become soft or distort when tested up to temperatures 250 degree Celsius.
5	GCC clause 6.1 (SCC), Section 7, Part-II of bidding documents	Performance Security 10% of the Contract Price, if the selected bidder is a consortium or a Sole Bidder	Performance Security 3% of the Contract Price , if the selected bidder is a consortium or a Sole Bidder
6	GCC clause 6.2 (SCC), Section 7, Part-II of bidding documents	Reduction in Performance Security 5% of the Contract Price, if the selected bidder is a consortium or a Sole Bidder	Reduction in Performance Security 1.5% of the Contract Price , if the selected bidder is a consortium or a Sole Bidder