

**Clarification No-II dated 16/01/2024 to Bidding Document for Package-I: Unified Network Management System (U-NMS) for Central Sector & State Sector Communication in Western Region (WR). Spec. No: CC/NT/W-MISC/DOM/A06/23/11830**

<b>Sl. No.</b>	<b>Ref Section</b>	<b>Provision in bidding document</b>	<b>Bidders Queries</b>	<b>POWERGRID Reply</b>
1	Under Scope Of Work - 1.7	a) Supply and Installation of Main & Backup UNMS system hardware and software along with associated items at respective UNMS Centers as per specified BoQ in the TS. The new system shall be deployed in such a way that the operation of the existing systems should not be disturbed.	When and how you will provide existing NMS details? and Backup location will be the same or different? If different then communication between the sites.	Details of existing system is provided at Appendix A of TS. However, for any information beyond TS, bidder is recommended to do survey. Tentative Backup location has been mentioned in TS However Final Backup location shall be finalised during detailed Engineering. Bidder to comply TS.
2		b) Supply and Installation of State configuration including hardware & software for workstation, network switches, firewall & IDPS, Printer, Furniture etc.	Furniture is part of Asset Management, Please clear this point.	Bidder to quote as per BPS and provision of Bidding document.
3		j) Technical and Commercial tie-ups with existing vendors for NMS/NEs and OEM's of UNMS modules.	Means your Vendor/ Partner is already fixed. Kindly clarify.	Details of existing system is provided at Appendix A of TS. However, for any information beyond TS, bidder is recommended to do survey. Bidder to comply TS
4	2.3.8.1	6) The system shall create an Incident ticket due to the service/circuit outage or degradation (Incident ticket shall be marked Service wise). SMS alert facility for service link down shall be deployed.	SMS server provided by you or do we have to manage this also?	SMS Service shall be managed by Bidder. Bidder to comply TS.

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5	2.4.1	Unified U-NMS Console shall be single presentation layer across fulfilment and assurance stack. All applications such as Order & Inventory/Discovery Management, Configuration Management, Fault Management, Performance Management, Trouble Ticketing, SLA Management, Reporting and Dashboards etc. should be seamlessly interconnected and available in single window, single URL with single user authentication.	This will be manage by only single user of any number of level defined for it.	Details of no of users have been mentioned in appendix G of TS. Bidder to comply TS.
6	2.4.4	It is required that centralized U-NMS system should be fully compatible with different types of mobile/handheld/tablet devices offering functionalities of Dashboard, Reports, Tickets, and Alarms	Why Moblie base access required because it will be kind of security breech.	Bidder to comply TS.
7	Appendix-C BoQ	Mention for Patch Management & NMS, Indentity Management.	But no Qty. mention for this software and Technical Specification is not available.	Bidder to comply TS.
8		Mention about IDS, HIPS, NIPS	but it is not mentioned in BoQ.	Bidder to comply TS.
9		For UNMS	There is no Technical Compliance sheet or Technical Specification mentioned and also NMS counts is mentioned	In Attachement-6 of First_Envelope_and_Bid_Forms provision regarding Alternative, Deviations and Exceptions is there. Further details of exsting NMS system is provided at relevant Appendix of TS. However, for any information beyond TS, bidder is recommended to do survey.Bidder to comply TS