

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	06-08-2025 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	06-08-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Power Grid Corporation Of India Limited
संगठन का नाम/Organisation Name	Powergrid Teleservices Limited
कार्यालय का नाम/Office Name	New Delhi
वस्तु श्रेणी /Item Category	Internet Bandwidth and Replication Service - Internet Leased Line; Government Service provider, Private Service provider; Class A, Unified; International long distance (ILD); 20000
अनुबंध अवधि /Contract Period	3 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	7 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईएमडी राशि/EMD Amount	192000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	39

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

POWERGRID Teleservices Limited
Western Region Telecom Control Centre, 1st Floor, Samruddhi Venture Park MIDC Area, Marol, Andheri (East),
Mumbai-400093
(Powergrid Teleservices Limited)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Detailed Scope of Service:[1752753259.pdf](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
25-07-2025 11:00:00	POWERGRID Teleservices Limited Western Region Telecom Control Centre, 1st Floor, Samruddhi Venture Park MIDC Area, Marol, Andheri (East), Mumbai-400093

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; International Long Distance (ILD); 20000 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider

विवरण/ Specification	मूल्य/ Values
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	Internatioinal long distance (ILD)
Bandwidth Capacity (In Mbps)	20000
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 320 ms
Packet Drop (In percentage)	less than 1
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	NA
Router/ Networking Accessories	Provided by buyer
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Vishal Kumar Sahu	400093,"Powergrid Teleservices Limited, Western Regional Telecom Control Centre, 1st Floor, Samruddhi Venture Park, MIDC Area, Marol, Andheri (E), Mumbai- 400095"	1	<ul style="list-style-type: none"> Number of months for which service is required : 36

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

M/s Tata Communications Limited is not eligible for the bid, as it is existing Internet Service Provider.

1. The documents uploaded in GeM can be read as:

Sl no.	Name in bid document	Document description as per PowerTel
1	Detailed Scope of Service	Technical Specification document
2	Buyer uploaded ATC document	First Envelope and Bid Forms and Checklist (To be filled and uploaded in Technical bid)
3	Buyer Added Bid Specific SLA File attachment	Qualifying Requirements (QR)
4	Buyer Added Bid Specific Scope Of Work(SOW) File Attachment	<ol style="list-style-type: none"> 1. Invitation For Bids (IFB) 2. Instruction To Bidders (ITB) 3. Bid data Sheets (BDS) 4. General Conditions Of Contract (GCC) 5. Special Conditions Of Contract (SCC) 6. Sample forms and Procedures (including payment, insurance terms)

2. **Bid Forms and Attachments (Bid Form for First Envelope or Bid Form and First Envelope)** attached at "Buyer uploaded ATC document " need to be filled and uploaded on GeM portal only. Soft copy of the same is attached at Buyer uploaded ATC document to facilitate bidders. **In case of non- submission of bid form & attachments (Bid Form for First Envelope or Bid Form and First Envelope) in the portal (soft copy part of the bid/Technical Bid) within the stipulated deadline, then even if the bidder has submitted the specific documents in hard copy part in original within the stipulated deadline pursuant to ITB 17.1, its bid shall be considered as incomplete bid, which shall be summarily rejected. For simplicity the excel copy of the Bid Form for First Envelope or Bid Form and First Envelope) can be downloaded from CPPP Portal/POWERGRID's Tender Website for subject tender. However, any discrepancies in the bid form submitted may lead to rejection.**

3. **Quantity Variation:**

- a) The contract period shall be for three (3) years.
- b) Quantity Variation of upto +/- 50% over LOA Value, with individual item can vary at any extent depending on the requirement
- c) The Contract shall be initially for a period of Three (3) years from the date of award which can be extended further for a period up to 6month**

s/12months on same terms and conditions and mutually agreed rates. However, at no circumstances, the rates for internet bandwidth and other services will be higher than the award price for the extended period.

- d) The total variation (due to increase in quantity of individual items and / or increase in duration of contract) in contract value shall be limited to the quantity variation limit (upto -50% or upto +50% over LOA Value) provided in the contract.
- e) POWERGRID Teleservices Limited (PowerTel) Amendment to the quantity variation shall be given as per requirement.

- 4. Qualifying Requirement(QR) : The Qualifying Requirements like MAAT, past performance criteria of bidders shall be as per POWERGRID Teleservices Limited (PowerTel) QR uploaded as "Qualifying requirements" in "Buyer Added Bid Specific SLA". Bidders shall upload the documents as proof of compliance to the PowerTel QR
- 5. Bid Security, Power of Attorney, Safety Pact, Attachment-20, Attachment-21, Attachment-24, Attachment-25, Attachment-26, Attachment-27 & Attachment-28 need to upload on portal and Original hard copy of same to be submitted to the address:

CHIEF MANAGER (CS),

POWERGRID Teleservices Limited,
Western Region Telecom Control Centre,
1st Floor, Samruddhi Venture Park MIDC Area,
Marol, Andheri (East), Mumbai-400093.

- 6. Liquidated damages - Shall be as per GeM
- 7. Payment Terms: Payment Shall be in Quarterly Arrears with terms as per Technical Specification attached as Detailed Scope of Service
- 8. MSME criteria: Sellers/ Service Providers claiming to be an MSE have to register on Udyam Registration portal and provide a copy of Udyam Registration certificate, as documentary evidence in its bid in line with notification of Government of India, Ministry of Small Scale Industries, vide S.O. 1702(E) dated 1 st June, 2020 superseded by S.O. 2119(E) dated 26/06/2020 published in the Gazette of India, Extraordinary, Part II, Section 3, Sub-section(ii) and GeM GTC. In case of non-submission of the above-mentioned supporting documents, the Seller/ Service Provider shall not be considered as MSE.

Further, all other identifiers for classifying a firm as MSE viz. registration with District Industries Centers (DICs)/ Khadi& Village Industries Commission (KVIC)/ Khadi&Indutries Board (KVIB)/ Coir Board or National Small Industries Corporation (NSIC)/ Directorate of Handicrafts and Handlooms/ Udyog Aadhar Memorandum etc. may not be accepted for classification as MSE.

If a bidder is MSE (based on the documents submitted in the bid) but has not cla

imed for "MSE Purchase Preference" in GeM for the subject tender, MSE purchas e preference shall not be extended for that bidder in that tender.

9. Only Class-I Local suppliers are eligible to bid. 'Class-I local supplier' means a s upplier or service provider, whose goods, services or works offered for procure ment, has Local Content equal to or more than 50%. Firms who are not Class-I l ocal supplier shall not be eligible to bid.
10. Supplier shall ensure that the Invoice is raised in the name of Consignee with G STIN of Consignee only.
11. **Bid Validity:** Bids shall be valid for a period of 180 days from the date of open ing of Technical bids. The above Bid validity period shall supersede any other cl ause in GeM Bid. All bidders shall comply the same in their bid and accept the b id validity extension in GeM portal, whenever requested by the buyer.
12. **Earnest Money Deposit (EMD):** The Bidder shall furnish, except as exempte d herein below, as part of its bid, a bid security in the amount and currency as s tipulated above.

The EMD may be submitted in the following formats,

1. Demand draft with Account Payee Demand Draft in favour of **PO WERGRID Teleservices Limited** payable at Gurgaon
2. Bankers Cheque with Banker's Cheque in favour of **POWERGRID Teleservices Limited** payable at Gurgaon.
3. Bank Guarantee/Insurance Surety Bond- Format attached in " Buy er Added Bid Specific Scope Of Work(SOW) File Attachment ". BG/Ins urance Surety Bond shall be valid for 250 days from the original date of bid opening.
4. Online Payment- EMD can be submitted as online payment in **PO WERGRID Teleservices Limited** bank account as detailed below.

Name of Bank and Addre ss	IFSC Code	PowerGrid Tele services Limite d Current A/c N o.
ICICI Bank, Power Grid Co rporation Of India Ltd, Co rporate Office, Plot No. 2, Sector29, Near Iffco Cho wk., Gurgaon, Haryana, 1 22001	ICIC0000572	057205000386

Bidder has to upload scanned copy / proof of the Bid Security along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

13. The mandatory documents to be uploaded in bid by bidders:

- a. Scanned copy / proof of the Bid Security (EMD) by the bidders. The bidders who are exempted from submission of EMD shall submit documentary evidence for the same.
- b. Self-declaration on company Letter head to comply for **Instruction To Bidder, Introduction about the project, Scope of Work, Payment Terms, Service Level Agreement, Pre Qualification Criteria, Special Terms and Conditions (STC) of the Contract.**
- c. Safety Pact (attachment-18 in first envelop and bid forms)
- d. Certificate from bank as per attachment-16 in first envelop and bid forms. (Format given in 'Payment terms, insurance and sample forms' in Buyer Added Bid Specific Scope Of Work(SOW) File Attachment)" need to be filled and uploaded.
- e. Local Content Declaration: Bidders shall submit Self certification regarding Local Content in line with PPP-MII order and DoT Order, on a non-judicial stamp paper of Rs. 100/-. (Format given in Attachment-21 of first envelop and bid forms).
- f. Audited Balance sheets of last 5 financial years.
- g. Supporting documents (POs and performance certificate) for compliance of technical experience as per PowerTel Qualifying requirements (QR).
- h. Power of Attorney
- i. Company details (Registration certificate, GST registration certificate, PAN, bank details with proof, profile of the company, MSME if applicable, PF details etc.,)

The above list is exhaustive; however, bidders are requested to go through the bid document and submit the requisite documents.

14. In case of any contradiction in terms and conditions between the GeM Policy and PowerTel Bidding Document, the latter shall prevail.

15. Bidders can submit their queries online to the below mail ids and clarification will be provided for the same via mail.

- i. skv@powergrid.in
- ii. devendra.meena@powergrid.in

16. **Vendor Grievance redressal mechanism:** Vendors/Contractor/Supplier can Submit their grievances under the contract pertaining to Post-Award matters broadly under following categories- Payment/Matter related to Integrity Pact & IEMs/Others, Through POWERGRID's Vendor Grievance Portal(VGP).

Link to access Vendor Grievance Portal (VGP) is given below:

<https://apps.powergrid.in/vendorgrievance/t/login>

2. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

3. **Buyer Added Bid Specific SLA**

File Attachment [Click here to view the file.](#)

4. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.

17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---