



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2025/B/5778644  
Dated/दिनांक : 20-01-2025

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	20-02-2025 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	20-02-2025 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Power Grid Corporation Of India Limited
Organisation Name/संगठन का नाम	Powergrid Teleservices Limited
Office Name/कार्यालय का नाम	New Delhi
क्रेता ईमेल/Buyer Email	buycon301.pgcil.wb@gembuyer.in
Item Category/मद केटेगरी	Custom Bid for Services - ANNUAL MAINTENANCE CONTRACT FOR POWERTEL TELECOM SHELTERS IN NE REGION Pkg D
Similar Category/समान श्रेणी	<ul style="list-style-type: none"><li>Manpower Outsourcing Services - Minimum wage</li></ul>
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

**Bid Details/बिड विवरण**

<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	4 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है</b>	Yes
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	191000

**ePBG Detail/ईपीबीजी विवरण**

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	27

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

POWERGRID Teleservices Limited  
POWERGRID Teleservices Limited, Eastern Regional Telecom Control Center, 1st Floor, CF-17, Action Area-1C,  
New Town, Rajarhat, Kolkata-700156  
(Company)

**MII Compliance/एमआईआई अनुपालन**

MII Compliance/एमआईआई अनुपालन	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

Price Schedule - [1737105177.xlsx](#)

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Scope of Work:**[1735877062.pdf](#)

**Payment Terms:**[1735877119.pdf](#)

**GEM Availability Report ( GAR):**[1735877093.pdf](#)

**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**[1735877145.pdf](#)

**Pre Bid Detail(s)**

Pre-Bid Date and Time	Pre-Bid Venue
27-01-2025 11:00:00	Venue: POWERGRID Teleservices Limited, Eastern Regional Telecom Control Center, 1st Floor, CF-17, Action Area-1C, New Town, Rajarhat, Kolkata-700156  Online meeting link: <a \"7048075c-52c2-4a40-8e7c-5c5a5573c87f\",="" \"ac5fdeaf-89b9-4dff-bbf5-371b81670868\"}"="" \"oid\":="" href="https://teams.microsoft.com/l/meetup-join/19:meeting_ZTJmOTAzMWEtYTZjNi00YmYwLWFjMwQTYThmNzI3ZDg0MTg3@thread.v2/0?context={\" tid\":="">https://teams.microsoft.com/l/meetup-join/19:meeting_ZTJmOTAzMWEtYTZjNi00YmYwLWFjMwQTYThmNzI3ZDg0MTg3@thread.v2/0?context={\"Tid\": \"7048075c-52c2-4a40-8e7c-5c5a5573c87f\", \"Oid\": \"ac5fdeaf-89b9-4dff-bbf5-371b81670868\"}</a>

**Custom Bid For Services - ANNUAL MAINTENANCE CONTRACT FOR POWERTEL TELECOM SHELTERS IN NE REGION Pkg D ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	ANNUAL MAINTENANCE CONTRACT FOR POWERTEL TELECOM SHELTERS IN NE REGION Pkg D
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>Addon(s)/एडऑन</b>	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Satyajeet	743710,POWERGRID CORPORATION OF INDIA LIMITED, location at WBSETCL Jeerat 400KV S/s, NH-34, Kanchiara, West Bengal- 743711	1	N/A

#### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

##### 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Evaluation of bids shall be carried out based on TPIA (Third Party Inspection Agency) verified documents submitted with the bid. **Bids submitted without TPIA's verified/certified documents specific to the tendered package shall not be considered for evaluation and the bid shall be summarily reject ed.**

**Certification from TPI Agencies who are under suspension by NABCB/Holiday list or not having valid accreditation from NABCB, shall not be considered during tender/bid evaluation.**

FORMAT FOR CERTIFICATION BY TPIA TO BE PROVIDED BY BIDDER ON THEIR LETTER-HEAD attached as Bidding Form No. 1 of Buyer uploaded ATC document.

2. (i) A Price Breakup sheet (in excel) has been attached to the Price Schedule in the bid.

(ii) Estimated cost including Overhead charges (@6.5% of prevailing minimum wages) (except Contractor's profit and applicable GST) has been indicated in the price schedules. The Overhead Charges caters to the expenses to be incurred by the Contractor towards procuring labour license, compliance of PF & ESI, operational cost of contract including bank charges towards CPG, cost of manpower replacement as and when required, interest on the amount deducted from the running bills towards TDS, Security Deposit etc. and Cost of coordination / management of the labour engaged in the Contract etc.

**(iii) Bidders are required to fill the profit (excluding GST) as % (percentage) of the base price in the attached Price Breakup and quote the final amount (Incl. GST) in GeM portal, which shall be fixed for entire duration of Contract. Bidders shall have to upload the duly-filled Price Breakup in pdf format under "Financial Document Indicating Price Break Up" on GeM Portal only. Bidders shall not upload the Price Breakup in Technical part of the Bid in soft copy and shall not submit any Price component in Hard copy of the bid, otherwise their bid shall be rejected, and no further clarification shall be sought.**

(iv) The above rate (%) of Overhead Charges and profit margin shall remain fixed for entire duration of Contract and shall be paid on prevailing minimum wages.

(v) This bid has been created with floor price (minimum value) which is indicated in the price schedule. Bidders are advised not to quote below the floor price (minimum value). Bid below the floor price (minimum value) shall be rejected.

3. Amendment/Substitution/Addition to GTC, Qualifying Requirements, certain forms to be uploaded while Bid Submission and other documents are attached at Buyer uploaded ATC document.

4. A check list to minimize the common errors committed by the Bidders during submission of Bids is attached below:

Sl. No.	Document	Submitted (Yes/No)
1	Format for certification by TPIA to be provided on company letterhead (attached at Bidding Form No. 1 of Buyer uploaded ATC document), along with supporting documents as per Annexure-QR, technical/ work experience details, financial details and other documents	
2	EMD or valid EMD exemption certificate as per GeM GTC	
3	Price Schedule and quoting of the same on GeM portal as per buyer added ATC-SI.No.2 above	
4	Information regarding Ex-Employees of POWERGRID/POWERTEL in our organization (attached at Bidding Form No. 2 of Buyer uploaded ATC document)	
5	Option for contract performance guarantee and Information for E - payment, PF details and declaration for Micro/Small and Medium Enterprise (attached at Bidding Form No. 3 of Buyer uploaded ATC document)	
6	Additional Information (attached at Bidding Form No. 4 of Buyer uploaded ATC document)	
7	Declaration of Key Managerial Person jointly with Power of Attorney holder (attached at Bidding Form No. 5 Buyer uploaded ATC document)	

8	Affidavit of Self certification regarding Minimum Local Content in line with PPP-MII order, to be submitted on a non-judicial stamp paper of Rs. 100 (attached at Bidding Form No. 6 Buyer uploaded ATC document)	
9	Safety Pact (attached at Bidding Form No. 7 Buyer uploaded ATC document) [Two copies each, to be submitted on a non-judicial stamp paper of Rs . 100]	
10	GST/PAN/PF/EPF registration etc. as per Buyer uploaded ATC document	
11	Declaration by the bidder regarding events encountered (available at Bidding Form No. 8 of Buyer uploaded ATC document)	
12	Certification by the Bidder as per order no. F.No.6/18/2019-PPD dated 23/07/2020 issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India (DoE Order) (attached at Bidding Form No. 9 of Buyer uploaded ATC document)	
13	Declaration by the bidder for 'Code of Integrity for Public procurement (available at Bidding Form No. 10 of Buyer uploaded ATC document)	
14	Declaration by the bidder regarding adherence to the POWERGRID Whistle Blower and Fraud Prevention Policy (available at Bidding Form No . 11 of Buyer uploaded ATC document)	
15	Declaration for Acknowledgement and Acceptance of Supplier Code of Conduct ((available at Bidding Form No. 12 of Buyer uploaded ATC document)	

**5. Non-submission of Earnest Money Deposit (EMD)/ Bid Security or Online Payment Acknowledgement towards bid security or documentary evidence in support of exemption of EMD/Bid Security shall lead to outright rejection of bid.**

6. Pre-bid meeting link for 27.01.2025 11:00 hours:

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_ZTJmOTAzMWEtYTZjNi00YmYwLWFjMWQtYThmNzI3ZDg0MTg3%40thread.v2/0?context=%7b%22Tid%22%3a%227048075c-52c2-4a40-8e7c-5c5a5573c87f%22%2c%22Oid%22%3a%22ac5fdeaf-89b9-4dff-bbf5-371b81670868%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTJmOTAzMWEtYTZjNi00YmYwLWFjMWQtYThmNzI3ZDg0MTg3%40thread.v2/0?context=%7b%22Tid%22%3a%227048075c-52c2-4a40-8e7c-5c5a5573c87f%22%2c%22Oid%22%3a%22ac5fdeaf-89b9-4dff-bbf5-371b81670868%22%7d)

## 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses

on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---