



पावर ग्रिड कॉर्पोरेशन ऑफ इंडिया लिमिटेड
Power Grid Corporation of India Limited
सूचना का अधिकार अभिनियम 2005 के अंतर्गत केन्द्रीय लोक सूचना अधिकारी
Central Public Information Officer under the RTI Act, 2005
केन्द्रीय कार्यालय, 'सौदामिनी', प्लॉट नं.2, सेक्टर-29, गुडगांव, हरियाणा-122007
Corporate Centre, 'Saudamini', Plot No. 2, Sector-29, Gurgaon, Haryana-122007



PGCIL/R/E/21/00304

दिनांक: 20 August, 2021

Shri Harshvardhan Singh

Office of JtCCA, Second Floor, OCB Exchange Building,
Behind Supermarket, Dimapur Sadar, Pin: 797112,
Nagaland

विषय: सूचना का अधिकार अधिनियम, 2005 के तहत जानकारी।

महोदय / महोदया,

कृपया आर.टी.आई. अधिनियम, 2005 के तहत दिनांक 21 July, 2021 को प्रेषित अपने आर.टी.आई. अनुरोध का संदर्भ लें।

उपरोक्त पत्र में वांछित जानकारी अनुलग्नक-1 में संलग्न है।

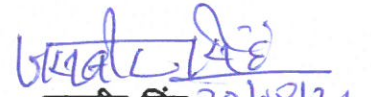
यदि आप केन्द्रीय लोक सूचना अधिकारी के उत्तर से संतुष्ट न हो तो, केन्द्रीय लोक सूचना अधिकारी के उत्तर की प्राप्ति के 30 दिनों के भीतर पहले अपील प्राधिकारी के सम्मुख अपील की जा सकती है। आरटीआई अधिनियम, 2005 के तहत केन्द्रीय कार्यालय, गुडगांव में अपील प्राधिकारी का विवरण निम्नानुसार है:

श्री बी. अनंत शर्मा

कार्यपालक निदेशक (सी. एस.) एवं अपील प्राधिकारी
केन्द्रीय कार्यालय, पावर ग्रिड कॉर्पोरेशन ऑफ इंडिया लिमिटेड,
सौदामिनी, प्लॉट नंबर-2, सेक्टर-29, गुडगांव-122001, हरियाणा।
ईमेल आईडी: appellate.cc@powergrid.co.in
फोन नंबर: 0124-2571994

धन्यवाद,

भवदीय,


(जसबीर सिंह) 20/08/21

मुख्य महाप्रबंधक (के. आ.) एवं के.लो.सू.अधिकारी

Email ID: cpio.cc@powergrid.co.in

Sub.: Reply to RTI Query by Shri Harshvardhan Singh, Nagaland.

1.	<p><u>Information Sought:</u></p> <p>A sample copy of the undertaking which PGCIL obtains from the prospective customers before leasing bandwidth. sample may be kindly provided for the customer who declared the usage as commercial. I appreciate that Under Section 8 this may not fall under the category of third-party information. I have already explained my public purpose. If the third-party objects, then the CPIO will surely take his call. I should share that bandwidth diagrams of who has got bandwidth from whom are already in public domain at the hurricane site. However, in case an actual sample may not be provided then an empty undertaking from may be shared with me please.</p> <p><u>POWERGRID Reply:</u></p> <p>Before provisioning the ILL services, an undertaking/declaration form is signed by customer, which also includes the details of type of customer.</p> <p>As requested, sample copy of declaration form is attached at Annexure-I.</p>
2.	<p><u>Information Sought:</u></p> <p>PGCIL has informed that it monitors unauthorised usage through interaction with other ISPs. I wish to be informed about the structure of the interactions. If the interactions occur in the form of periodic meetings, I May be provided minutes of one such meeting. If the interactions are informal telephonic call, I May be kindly confirmed so.</p> <p><u>POWERGRID Reply:</u></p> <p>As there is no structured meeting, therefore there is no such kind of records/MoM/data available.</p>
3.	<p><u>Information Sought:</u></p> <p>I may also be informed how this one incident was detected. If the detection was through the interaction with the ISPs, I may be provided minutes of this interaction. If the detection was through a written complaint, I may be kindly provided a copy of the complaint.</p> <p><u>POWERGRID Reply:</u></p> <p>POWERGRID provided the details to respective DoT LSA Team as per their request. The detection was done by DoT Team.</p>

4.

Information Sought:

When PGCIL detected the said one incident of unauthorised use, it withdrew the bandwidth (vide Point 2 above) like a responsible licensee. However, the particular user may have been running business unauthorizedly for the considerable period of time. For the earnings of the period, it owes License fee to the department. In this context I may be informed whether PGCIL intimated the incident to DOT. If yes, a copy of the intimation letter may be provided. If no, reasons thereof may be shared please.

POWERGRID Reply:

On intimation of the incident by DoT team, the service to the customer got terminated by POWERGRID.

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RP Singh

POWERGRID CORPORATION OF INDIA LIMITED

Internet Application Declaration

1 Customer Name _____
2 CP Number _____
3 Installation Address _____

4 Bandwidth Provided Kbps
 Mbps

5 Customer IP Address Block
POWERGRID Provided
Customer Owned

6 Contact Details
Name _____
Contact Number _____
e-mail ID _____

7 Are you a Service Provider YES NO

If YES,
Type of Service Provider
ISP ITSP
OSP*

(*OSP includes Call Centre, BPO & NOC)

License Type _____
License / Registration Number _____
Date of Issue _____
Valid Till _____

8 Network Diagram detailing the IP address deployment and Internet connection termination attached YES NO

9 Broadband internet connection details
Termination Device Router Switch

Others (Please specify) _____

10 Applications for which Internet will be used _____

11 Will Voice over Internet be used

YES

NO

If **YES** customer should agree to comply to the below mentioned points

a) I will use Voice over Internet as per the per the license which states Internet Telephony as a service to process and carry voice signals can be offered through public Internet by use of Personal Computer (PC) or IP based Customer Premises Equipments (CPE) connecting the following only:

- PC to PC; within or outside India
- PC in India to Telephone outside India
- IP based H.323/SIP Terminals connected directly to ISP nodes to similar terminals; within or outside India.

b) Addressing scheme for Internet telephony shall only conform to IP Addressing Scheme of Internet Assigned Number Authority (IANA) exclusive of National numbering Scheme / plan applicable to subscribers of Basic/cellular telephone Service

Termination Device Details

a) Voice gateway / Router with Analog Handsets

b) Voice gateway with PAX connectivity
(Without any PSTN interconnection)

c) Direct termination from router to handsets

d) Soft Phone

e) IP Phone (H.323 or SIP based)

Any other (specify)

12 As per the License Obligations and conditions thereof I/We hereby agree for the prohibition of the under mentioned activities as part of Internet Telephony

- a) Voice communication from anywhere to anywhere by means of dialing a telephone number (PSTN/ISDN/PLMN) as defined in National Numbering Plan is not permitted;
- b) Originating the voice communication service from a Telephone in India is not permitted;
- c) Terminating the voice communication to Telephone within India is not permitted;
- d) Establishing connection to any Public Switched Network in India and/or establishing gateway between Internet & PSTN/ ISDN/PLMN in India is not permitted."
- e) Any hardware / software which are identified as unlawful and/or render network security vulnerable shall not be used.

13 As per license condition customers which are utilizing public IP's (either own IP's or provided by ISP) need to maintain Syslog of NAT (Network Address Translation) As per Annexure-I, which is being complied.

I/We hereby give Powergrid Corp. of India Ltd. the right to:

- a) Visit the Customer Premises and verify the validity of above stated information at anytime during the Service Contract Period unhindered and without prior notice.
- b) Take corrective action in case of misuse of the Service or breach of any Applicable Law, which include but is not limited to blocking of offending traffic, termination of Service after giving due notice and reporting the incident to appropriate Authorities.
- c) Monitor the utilization pattern, traffic for regulatory compliance.
- d) Take any further action which it deems fit in the circumstances to ensure compliance with Applicable Law.

I/We hereby agree to defend, indemnify and hold harmless POWERGRID against any and all liabilities incurred such as losses, damages, costs and expenses from our failure to comply with Applicable Law.

I declare that the above information provided is correct and the above mentioned connectivity will be used within the framework of regulatory conditions and the Applicable Laws only.

This declaration shall form part of the Agreement under which the Services have been taken from POWERGRID, and all the terms and conditions of the said Agreement would apply equally to this declaration.

(Signature Witness)

Name _____

Date _____

(Signature Customer)

Name _____

Date _____

Stamp