

1. Is use of WhatsApp messenger as Official Communication like e-mail/e-office compulsory for Offices/CPSUs under the control of Ministry of Power. If yes, then please provide copy of guidelines/Policy/Office Memorandum issued by Ministry of Power or Offices/CPSUs under the control of Ministry of Power in this regard.
2. Downloading/ keeping WhatsApp installed in mobile phone for receiving various circulars/ Office Orders/ office Memorandum issued by Offices/CPSUs under the control of Ministry of Power is mandatory/compulsory for Employees posted in Offices/CPSUs under the control of Ministry of Power. If yes, then please provide copy of guidelines/Policy/Office Memorandum issued by Ministry of Power or Offices/CPSUs under the control of Ministry of Power in this regard.
3. If any employee posted in Offices/CPSUs under the control of Ministry of Power willfully refuse to install/use of WhatsApp messenger for official purpose, despite being ordered verbally/in writing by Competent Authority will be considered as disobedience/insubordination/negligence/Misconduct. If yes, then please provide copy of guidelines/Policy/Office Memorandum issued by Ministry of Power or Offices/CPSUs under the control of Ministry of Power in this regard.
4. Will refusing to install/use of WhatsApp messenger for official purpose attracts provisions of Conduct Disciplinary Appeal Rules of Offices/CPSUs under the control of Ministry of Power. And accordingly action may be initiated under Conduct Disciplinary Appeal Rules. If yes, then please provide copy of guidelines/Policy/Office Memorandum issued by Ministry of Power or Offices/CPSUs under the control of Ministry of Power in this regard.