



पावर ग्रिड कॉर्पोरेशन ऑफ इंडिया लिमिटेड
Power Grid Corporation of India Limited
सूचना का अधिकार अधिनियम 2005 के अंतर्गत केन्द्रीय लोक सूचना अधिकारी
Central Public Information Officer under the RTI Act, 2005
केन्द्रीय कार्यालय, 'सौदामिनी', प्लॉट नं.2, सेक्टर-29, गुडगांव, हरियाणा-122001
Corporate Centre, 'Saudamini', Plot No. 2, Sector-29, Gurgaon, Haryana-122001



CIN : L40101DL1989GOI038121

दिनांक: 14 March, 2023

PGCIL/R/E/23/00066

Shri Manar uddin,
C/O DAKHSIN MOHANPUR PT-X, SADHIN BAZAR, Cachar-788119 Assam

विषय: सूचना का अधिकार अधिनियम, 2005 के तहत जानकारी ।

महोदय / महोदया,

कृपया आर.टी.आई. अधिनियम, 2005 के तहत दिनांक 13 February, 2023 को प्राप्त अपने आर.टी.आई. अनुरोध का संदर्भ लें ।

उपरोक्त पत्र में वांछित जानकारी अनुलग्नक-1 में संलग्न है ।

यदि आप केन्द्रीय लोक सूचना अधिकारी के उत्तर से संतुष्ट न हों तो, केन्द्रीय लोक सूचना अधिकारी के उत्तर की प्राप्ति के 30 दिनों के भीतर पहले अपील प्राधिकारी के सम्मुख अपील की जा सकती है। आर.टी.आई अधिनियम, 2005 के तहत केन्द्रीय कार्यालय, गुडगांव में अपील प्राधिकारी का विवरण निम्नानुसार है:

श्री बी.अनंत शर्मा
कार्यपालक निदेशक (सी. एस.) एवं अपील प्राधिकारी
केन्द्रीय कार्यालय, पावर ग्रिड कॉर्पोरेशन ऑफ इंडिया लिमिटेड,
सौदामिनी, प्लॉट नंबर-2, सेक्टर-29, गुडगांव-122001, हरियाणा।
ईमेल आईडी: appellate.cc@powergrid.co.in
फोन नंबर: 0124-2571994

धन्यवाद,

भवदीय,


14/03/23

(ए. जगन्नाथ राव)

मुख्य महाप्रबंधक (कें.आयोजना) एवं

केन्द्रीय लोक सूचना अधिकारी

Email ID: cpio.cc@powergrid.co.in

**Sub: Reply to RTI Requests of Shri Manar Uddin, Kachar, Assam
(RTI Request No. PGCIL/R/E/23/00066)**

Information sought:	Reply:
<p>Respected sir, I am an ex employee of powergrid got superannuation on 30 sept 2021. I was last posted at powergrid badarpurghat, Assam. Sir It is 1year 5month passes but I have not received family pension and NPS Yet. My employee Id is 60041338. I have called my Numbers provided in our ex employee portal but no one is answering the call. I called our regional office at shillong but they are not having any answer in this regard they are instructing to wait. But for how long should I wait. My question is when will I get the pension and NPS and I why.</p>	<p>1. EPS-95 Pension (Family Pension): The said case is already settled by RPFC, Delhi (South). Copy of Transfer Out Order is enclosed herewith at ANNEXURE-A. The matter needs to be taken up with the local RPFC for starting of Pension.</p> <p>2. Benefits under NPS (Withdrawal and Pension): As per PFRDA Guidelines, in order to avail benefits under NPS i.e. Pension and withdrawal, the subscriber has to apply online through individual NPS login (Subscriber Login). Standard Operation Procedure (SoP) for the same is enclosed herewith at ANNEXURE-B. Your NPS corpus has already been transferred to your mapped PRAN in March 2022 itself.</p>

दिवाक
14/05/2023

REPORT:-Transfer Out Without PPO - Covering Letter(PEN-R3)
 EMPLOYEES' PROVIDENT FUND ORGANISATION
 EPFO COMPLEX, PLOT NO. 23BEHIND ACP OFFICE,SECTOR-23,DWARKA,NEW DELHI,DELHI,110075
 (Ministry of Labour, Government of India)
 Transfer Out Without PPO, Covering Letter
 DELHI (SOUTH),DL - DELHI (SOUTH)

NO.DS/NHP/230200000718/TRANS OUT/

DATE :- 22/02/2023

To,
 The Assistant PF Commissioner (Pension)
 G.S. ROAD, NEAR BHARALU BRIDGE,
 BHANGAGARH
 GUWAHATI, ---
 ASSAM, 781005

NERTS

Sub:-Employees Pension Scheme 1995 - Transfer of application in Form 10D in respect of Shri /Smt MANAR UDDIN A/c
 No. DS/NHP/0012882/000/0004864 Reg.

Sir,

The application in Form 10D received from the eligible member / claimant as per the details given below is forwarded herewith along with the IDS duly approved by the AO(Accounts) for issue of PPO from your end under intimation to this office and the member / claimant has sought for the drawal of pension from the bank falling in your jurisdiction.

DETAILS OF PENSIONER

A) NAME OF THE MEMBER / CLAIMANT : MANAR UDDIN
 B) STATION AT WHICH PENSION TO BE PAID : NE - GUWAHATI, GUWAHATI
 C) NAME OF THE BANK & A/C NO

SL.NO.	NAME	DATE OF BIRTH	RELATION
	MANAR UDDIN	30/09/1961	
<u>BENEFICIARIES :</u>			
1	RAITHUN NESSA	16/08/1972	WIFE

DETAILS OF ENCLOSURES:

- | | |
|-------------------------------------|---------------------------|
| 1. Claim in Form 10D | 2. Approved IDS |
| 3. Original D.C./Scheme Certificate | 4. Legal Heir Certificate |
| 5. Three Photos | 6. List of Family Members |
| 7. Xerox copy of Bank Pass Book | 8. Age Proof certificates |
| 9. | 10. |

The receipt of this communication may please be acknowledged.

Encl : As above ()

Copy to :
 Shri/Smt.MANAR UDDIN
 VILL-DAKSHIN MOHANPUR PART-X
 PS-SONAI PO-DAKSHIN MOHANPUR

Yours faithfully,

Assistant P.F. Commissioner (Pension)
 DELHI (SOUTH),DL - DELHI (SOUTH)

CACHAR
 ASSAM
 Pin:-788119

He / She is advised to await for further communication from A.P.F.C (Pension) at Regional Office / Sub Regional Office / Sub Accounts Office at NE - GUWAHATI, GUWAHATI regarding your pension matters/issue of PENSION PAYMENT ORDER



Protean eGov Technologies Limited
(formerly NSDL e-Governance Infrastructure Limited)

STANDARD OPERATING PROCEDURE (SOP)

**Initiation of Online Exit request by Subscriber
and
Verification & Authorization of Exit request by
Point of Presence (POP)**

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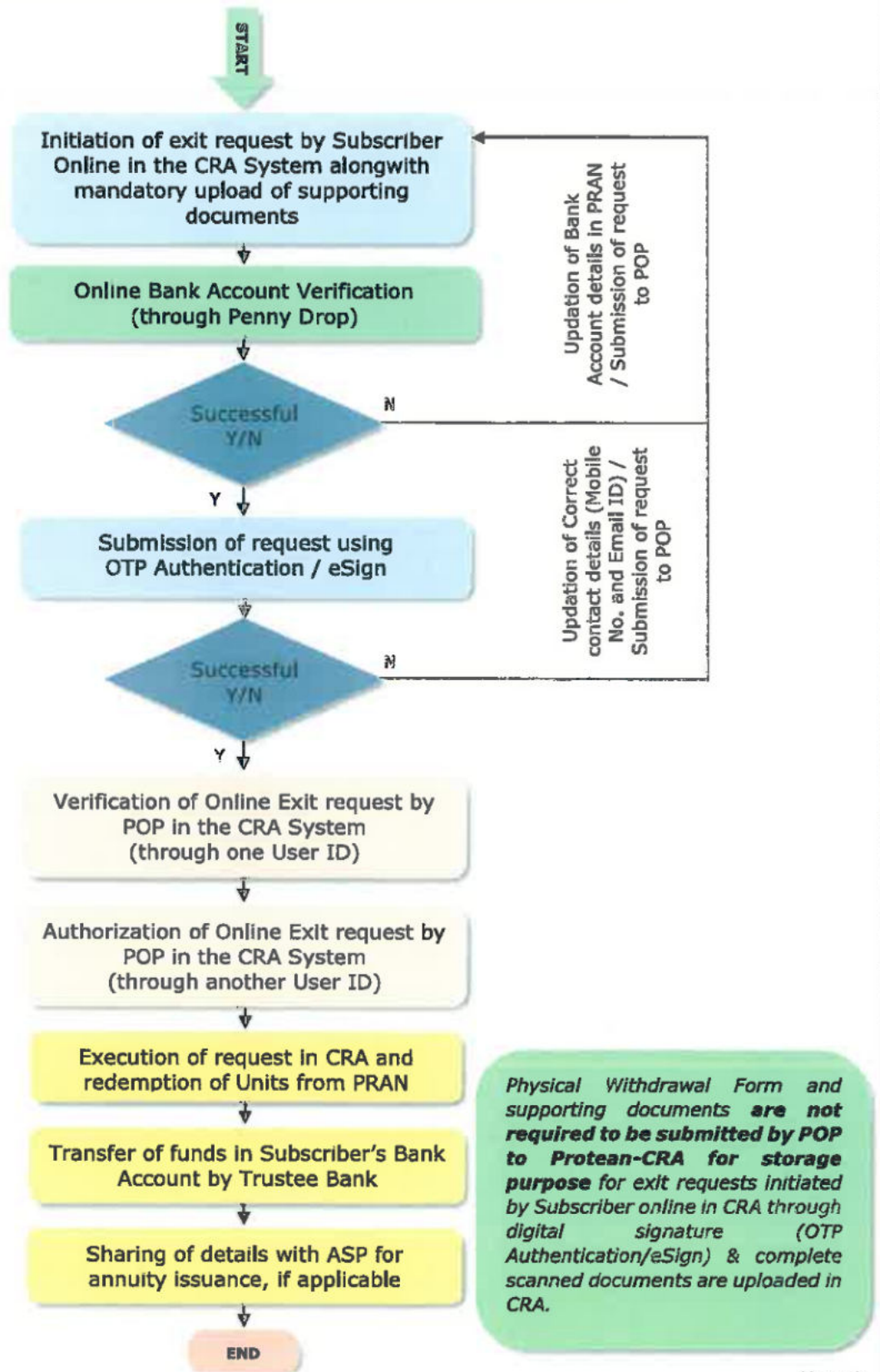
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1. Abbreviations

Abbreviation	Expansion
ASP	Annuity Service Provider
CRA	Central Recordkeeping Agency
NPS	National Pension System
OTP	One Time Password
PFRDA	Pension Fund Regulatory & Development Authority
POP	Point of Presence
POP-SP	Point of Presence Service Provider
PRAN	Permanent Retirement Account Number
UIDAI	Unique Identification Authority of India

2. Process Flow – Processing of Online Exit Requests of Subscribers



3. Preface

A. Subscribers who have joined NPS before sixty years of age

As per PFRDA (Exits & Withdrawals under NPS) Regulations 2015 & amendments thereto, following Exit categories are allowed for the **Subscribers who have joined NPS before sixty years of age under All Citizens of India & Corporate Sector:**

- **Superannuation Exit:** When a Subscriber reaches the age of Superannuation/attains 60 years of age, at least 40% of the accumulated pension wealth of the Subscriber needs to be utilized for purchase of an Annuity providing for a regular pension to the Subscriber and the balance pension wealth is paid as lump sum to the Subscriber.

In case, total corpus in NPS account is less than or equal to Rs. 5 Lakh, Subscriber can avail the option of complete (100%) Withdrawal.

- **Pre-mature Exit:** In case of pre-mature exit from NPS (exit before attaining the age of superannuation/attaining 60 years of age), at least 80% of the accumulated pension wealth of the Subscriber needs to be utilized for purchase of an Annuity providing for a regular pension to the Subscriber and the balance pension wealth is paid as a lump sum to the Subscriber. However, Subscribers under All Citizens of India Sector can exit only after completion of 5 years in NPS.

In case, total corpus in NPS account is less than or equal to Rs. 2.5 Lakh, the Subscriber can avail the option of complete (100%) Withdrawal.

B. Subscribers who have joined NPS on or after sixty years of age

As per PFRDA (Exits & Withdrawals under NPS) Regulations 2015 & amendments thereto, following Exit categories are allowed for the **Subscribers who have joined NPS on or after sixty years of age under All Citizens of India & Corporate Sector:**

- **Superannuation Exit (After completion of three years in NPS):** When a Subscriber exits after completion of three years in NPS, at least 40% of the accumulated pension wealth of the Subscriber needs to be utilized for purchase of an Annuity providing for a regular pension to the Subscriber and the balance pension wealth is paid as lump sum to the Subscriber.

In case, total corpus in NPS account is less than or equal to Rs. 5 Lakh, Subscriber can avail the option of complete (100%) Withdrawal.

- **Pre-mature Exit (Before completion of three years in NPS):** In case of pre-mature exit (exit before completion of three years in NPS), at least 80% of the accumulated pension wealth of the Subscriber needs to be utilized for purchase of an Annuity providing for a regular pension to the Subscriber and the balance pension wealth is paid as a lump sum to the Subscriber.

In case, total corpus in NPS account is less than or equal to Rs. 2.5 Lakh, the Subscriber can avail the option of complete (100%) Withdrawal.

You may refer the regulations/guidelines/circulars/FAQs available on PFRDA website (www.pfrda.org.in) / CRA website (www.npscra.nsdl.co.in) for more information on exit under NPS.

4. Procedure for Processing Online Exit requests of Subscribers

A. Pre-requisite for Exit:

10 digit Claim ID is required to initiate Exit request. Claim ID is generated by CRA six months before attaining the age of 60 years/superannuation of Subscriber. Claim ID is communicated to Subscribers through alerts by CRA. **At the time of initiating superannuation exit request in CRA, Claim ID gets auto-populated in online exit request.** In case of superannuation, the Subscriber can initiate Exit request in the CRA system six months before reaching 60 years/superannuation. Though, request will get executed in CRA system on completion of 60 years/superannuation.

For pre-mature exit, the Subscriber is required to approach associated Point of Presence (POP) for generation of Claim ID in CRA. On receipt of Claim ID from POP, the Subscriber can initiate pre-mature exit request online in CRA.

Claim ID is not required in case of a Subscriber, who has joined NPS on or after attaining the age of sixty years. Subscriber can directly initiate withdrawal request in the CRA system whenever he/she wishes to exit.

The Subscriber should ensure following before initiating Exit request:

- ✓ NPS account is FATCA compliant – Exit from NPS is not allowed if PRAN is not FATCA-compliant.
- ✓ PAN is registered in NPS account.
- ✓ Subscriber details (like address, contact details, etc.) are updated in NPS account.
- ✓ Bank details are correct - *During request initiation, Bank Account of the Subscriber (registered in CRA) will be verified through online Bank Account Verification (Penny drop facility). Bank of the Subscriber should be empaneled for Online Bank Account Verification. **If Online Bank Account Verification (Penny drop) fails, request initiation will not be allowed.***
- ✓ Subscriber is required to submit the withdrawal request using OTP Authentication / eSign using Aadhaar. Hence, valid Mobile Number and email ID of the Subscriber should be registered in CRA to receive OTP as part of OTP Authentication. Or, for eSign using Aadhaar, Subscriber's Mobile Number registered with Aadhaar should be valid to receive OTP as part of eSign. *eSign will be successful only if name of the Subscriber as per CRA records and name of the Subscriber as per UIDAI (Aadhaar) records matches 100% and Active Mobile Number is registered with UIDAI*

If required, the Subscriber can update above details online in CRA system (www.cra-nsdl.com) by logging with PRAN as User ID & Password. Alternatively, the Subscriber can submit physical request to POP for modification of details and then initiate exit request.

B. Brief steps to be followed by Subscriber and POP:

• Initiation of online request by Subscriber:

- ✓ Initiation of Exit request by Subscriber online in CRA system (www.cra-nsdl.com) by logging with PRAN as User ID & Password. *During request initiation, Bank Account of the Subscriber (registered in CRA) will be verified through online Bank Account Verification (Penny drop facility).*
- ✓ Mandatory Upload of KYC Documents (Identity & Address Proof), copy of PRAN card/ePRAN and Bank Proof. Scanned documents should be appropriate i.e. scanned images should be legible and all documents to be uploaded in a single file.
- ✓ Verification of Exit request through OTP sent on registered Mobile Number.
- ✓ Submission of request using digital signature (OTP Authentication / eSign).

- **Verification & Authorization of online request by POP:**
 - ✓ Verification of Exit request by POP in the CRA System (www.cra-nsdl.com) with One User ID.
 - ✓ Authorization of Exit request by POP in the CRA System with Other User ID.
 - ✓ On authorization of Exit request by POP, the request will get executed in the CRA system.
 - ✓ For Superannuation Exit, if Subscriber has not completed 60 years/Superannuation, request will get executed in CRA system after completion of 60 years/Superannuation.

- **Paperless Process - Physical Withdrawal Form is not required to be submitted to POP:**
 - ✓ Exit process is a paperless process wherein Subscriber is not required to submit any physical documents or not required to visit POP to process his/her Exit request.
 - ✓ Subscriber is mandatorily required to upload complete & correct scanned documents [Identity & Address Proof, copy of PRAN card/ePRAN and Bank Proof] while initiating exit request online in CRA and submit through digital signature (OTP Authentication/eSign).

This document describes the detailed procedure to be followed by Subscribers and POPs for processing Exit requests. **The process mentioned below is for Superannuation exit. Similar process/steps are applicable for Pre-mature exit as well. The conditions mentioned above for superannuation exit, pre-mature exit, PRAN generation before 60 years & PRAN generation after 60 years, as relevant would be applicable while initiating exit request.**

Also, similar process, POP will follow for verification and authorization of exit request of eNPS Subscribers.

5. Steps to initiate Online Exit request in CRA System by Subscriber

In order to initiate Online Exit request, Subscriber needs to login to CRA system www.cra-nsdl.com with PRAN as User ID & Password as given below in **Figure 1**.



Figure 1

Subscriber needs to click on Menu **"Exit from NPS"** and select sub menu **"Initiate Withdrawal Request"** as given below in **Figure 2**.

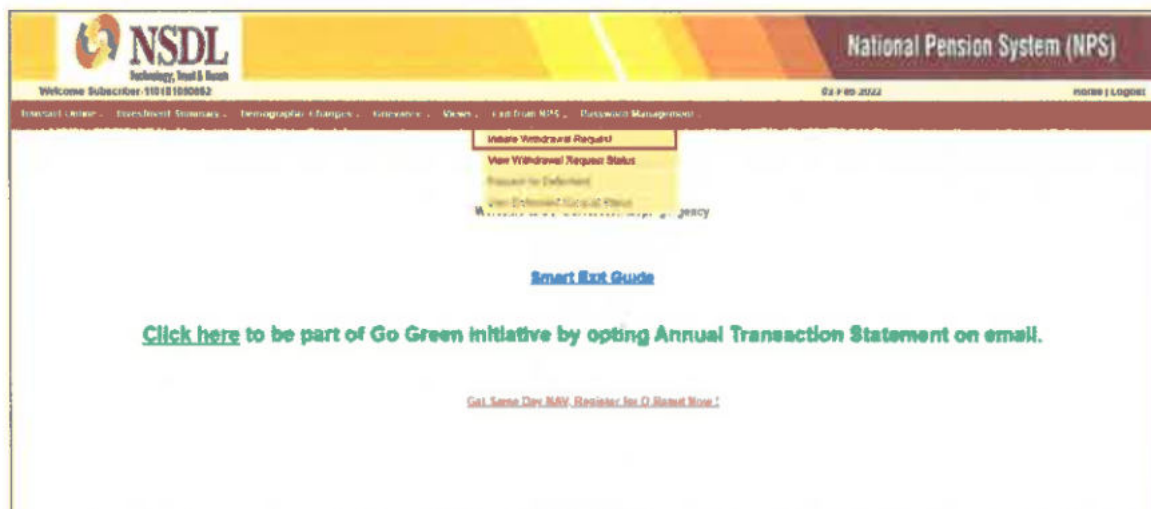


Figure 2

At this stage, Subscriber needs to select Withdrawal type as "Exit at 60" from the Drop down menu as shown below in **Figure 3**. In case Premature Exit, the Subscriber will select withdrawal type as "Premature Exit".

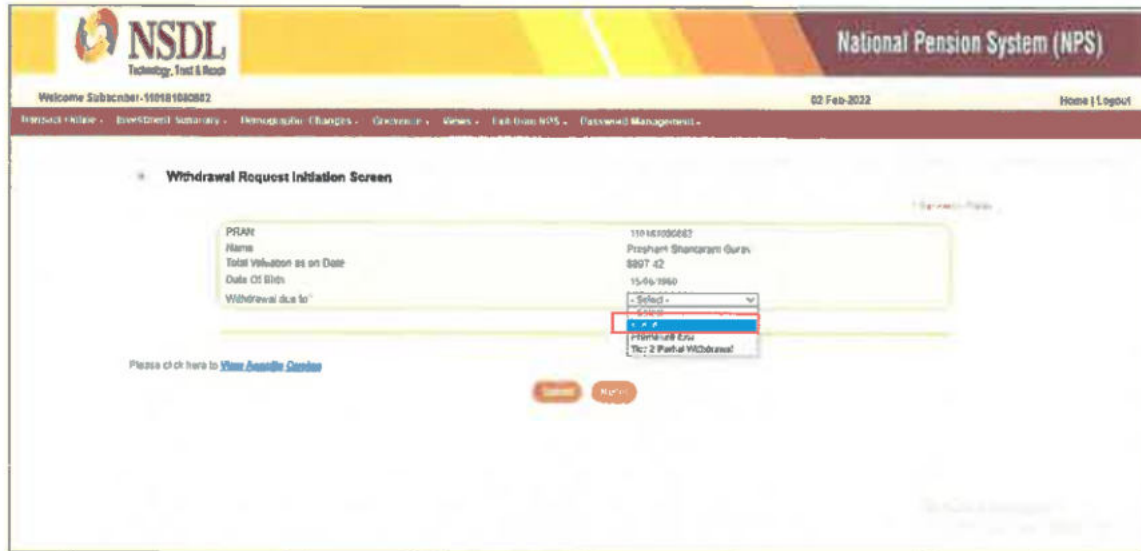


Figure 3

At this stage, System will display a Pop-up message after selecting Withdrawal Type. Pop-up message will contain information related to Verification of request through OTP, Mandatory upload of documents, OTP authentication/eSign of withdrawal request etc. Subscriber is required to click on 'OK' button. Please refer below Figure 4.

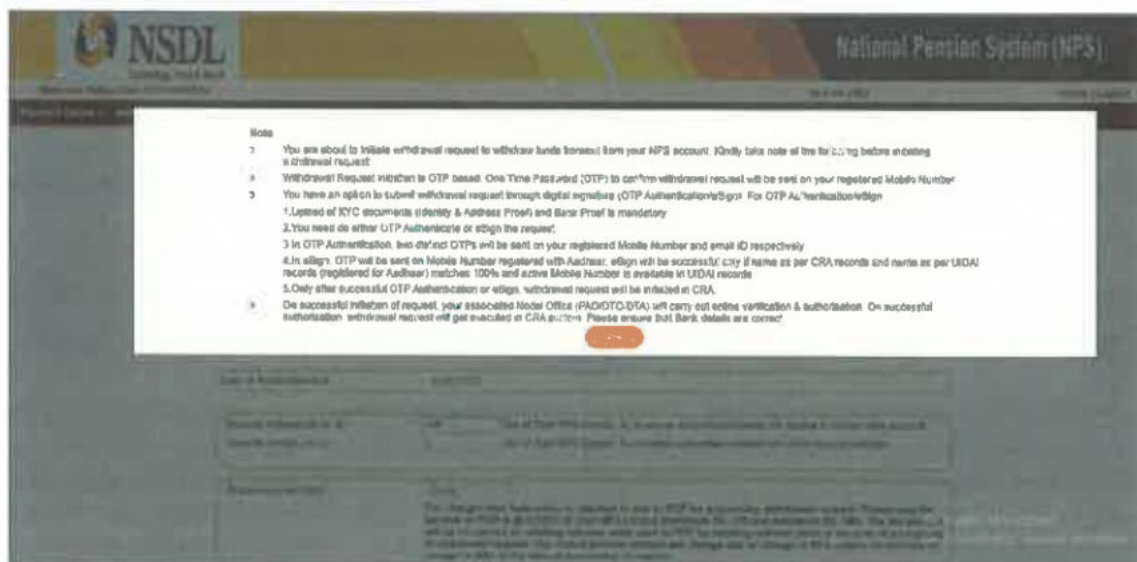
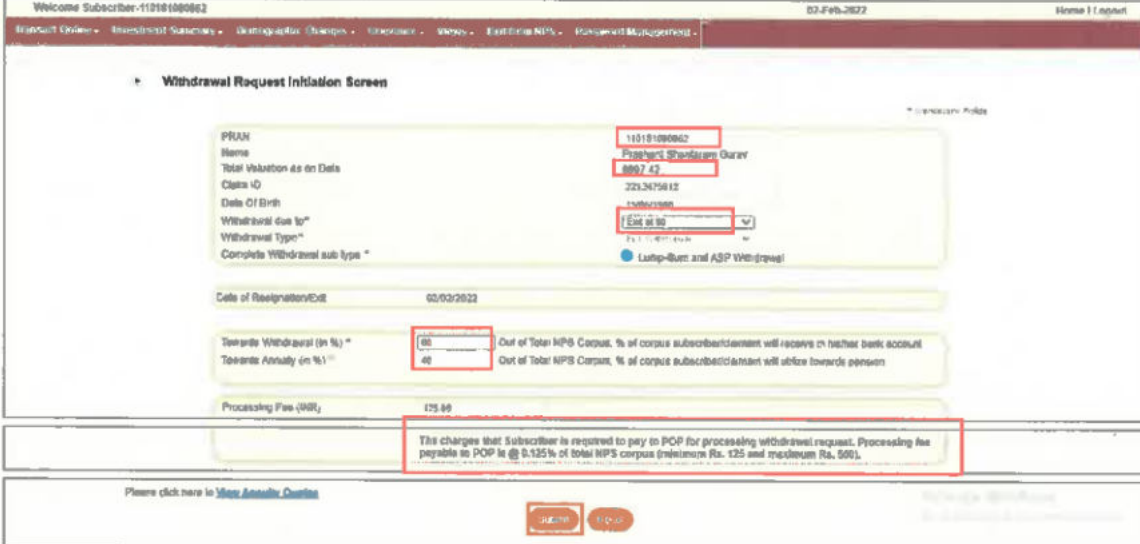


Figure 4

At this stage, corpus of the Subscriber as on date is also displayed at the field "Total Valuation as on Date" which helps Subscriber to identify whether he is eligible for complete withdrawal or not.

Subscriber needs to provide withdrawal fund allocation percentage. In case corpus is greater than Rs. 5 Lakhs, then percentage towards Lump sum is displayed as 60% and percentage towards annuity as 40%. Subscriber can also utilize more than 40% pension wealth for annuity, as per his/her choice. In case corpus is less than or equal to Rs. 5 Lakhs, then percentage towards Lump sum is displayed as 100% and percentage towards Annuity as 0%.

The charges that Subscriber is required to pay to POP for processing of exit request are also displayed alongwith relevant instructions. Please refer below **Figure 5**.



Withdrawal Request Initiation Screen

PRAN: 11018108062

Name: Prashant Shararam Gurav

Total Valuation as on Date: 8807.43

Claim ID: 2212475813

Date Of Birth: 15/08/1980

Withdrawal due to*: [Dropdown: Exit as per]

Withdrawal Type*: [Dropdown: Lump-Sum and ASP Withdrawal]

Complete Withdrawal sub-type*: [Radio: Lump-Sum and ASP Withdrawal]

Date of Resignation/Exit: 02/02/2022

Towards Withdrawal (in %)*: 80 (Out of Total NPS Corpus, % of corpus subscriber/deductant will receive in his/her bank account)

Towards Annuity (in %)**: 20 (Out of Total NPS Corpus, % of corpus subscriber/deductant will utilize towards pension)

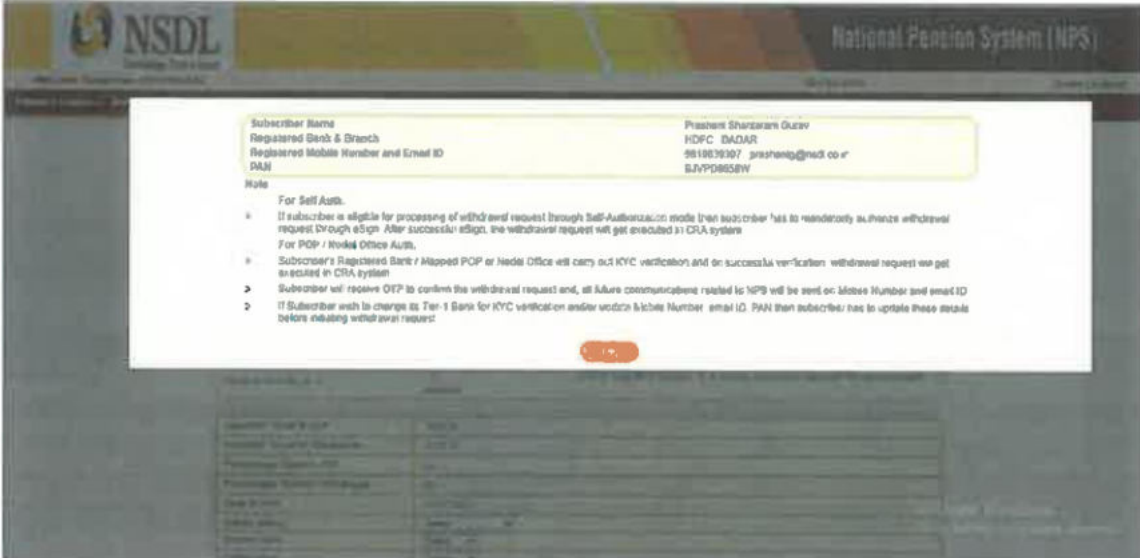
Processing Fee (INR): 125.00

The charges that Subscriber is required to pay to POP for processing withdrawal request, Processing fee payable to POP is @ 0.135% of total NPS corpus (minimum Rs. 125 and maximum Rs. 500).

Buttons: Submit, Cancel

Figure 5

At this stage, System will display a Pop-up message after clicking on "Submit" button. Subscriber is required to click on 'OK' button. The Pop-up contains information on Subscriber's Bank, Mobile Number, email ID and other instructions. Please refer below **Figure 6**.



Subscriber Name: Prashant Shararam Gurav

Registered Bank & Branch: HDFC DADAR

Registered Mobile Number and Email ID: 9819879307 prashantg@npsd.co.in

DAJJ: SJYPD8558W

Note:

- For Self Auth:
 - If subscriber is eligible for processing of withdrawal request through Self-Authentication mode then subscriber has to mandatorily authorize withdrawal request through eSP. After successful steps, the withdrawal request will get enrolled in CRA system.
- For POP / Noida Office Auth:
 - Subscriber's Registered Bank / Mapped POP or Noida Office will carry out KYC verification and on successful verification, withdrawal request will get enrolled in CRA system.
- Subscriber will receive OTP to confirm the withdrawal request and, all future communications related to NPS will be sent on Mobile Number and email ID.
- If Subscriber wish to change its Ter-1 Bank for KYC verification and/or update Mobile Number, email ID, PAN then subscriber has to update these details before initiating withdrawal request.

Buttons: OK

Figure 6

At this stage, Subscriber needs to select his/her Marital Status. If Subscriber is Married & Spouse is alive, then Subscriber needs to enter Spouse Name, Spouse Gender, Spouse DOB etc. Similarly, the Subscriber needs to capture other family member's details.

Then Subscriber needs to select Annuity Service Provider from the drop down list. List of the Annuity Service Providers is displayed on the basis of Age and Corpus of the Subscriber. Further, Subscriber needs to select Annuity Scheme. List of Annuity Schemes is displayed on the basis of Marital Status

of the Subscriber, Subscriber needs to select Annuity Frequency from the drop down menu. Please refer below **Figure 7**.



Withdrawal Request Initiation Screen

PRAN: 110121050062

Claim ID: 2212479912

Date Of Birth: 15-06-1958

Withdrawal due to: End of 60

Withdrawal Type: Full Withdrawal

Withdrawal Sub Type: Lump Sum and ASP Withdrawal

Date of Resignation/Exit: 15-06-2018

Towards Withdrawal (in %): 80

Towards Annuity (in %): 20

Out of Total NPS Corpus, % of corpus subscription/amount will receive in other bank account as per person

Out of Total NPS Corpus, % of corpus subscription/amount will utilize internally as per person

Valuation Towards ASP: 3598.97

Valuation Towards Withdrawal: 5338.45

Percentage Towards ASP: 80

Percentage Towards Withdrawal: 20

Date of NAV: 20/07/2018

Maiden Name: [Blank]

Spouse Name: [Blank]

Spouse Gender: [Blank]

Spouse First Name: [Blank]

Spouse Middle Name: [Blank]

Spouse Last Name: [Blank]

Spouse DOB: [Blank]

Spouse PVI: [Blank]

Mother Alive: [Blank]

Father Alive: [Blank]

Child 1 Alive: [Blank]

Child 2 Alive: [Blank]

Child 3 Alive: [Blank]

Annuity Frequency: Monthly

ASP Name: [Blank]

Scheme Name: [Blank]

Relationship with Subscriber: Self

Figure 7

At this stage, various options selected along with existing address are displayed to the Subscriber. Also option is available to the Subscriber to provide Maiden Name (only in case of female Subscriber) and CKYC Number. However, these two fields Maiden Name & CKYC Number are non-mandatory. Please refer below **Figure 8**.


NSDL
Technology, Trust & Reach

National Pension System (NPS)

Welcome Subscriber 110101089852
02-Feb-2022
Home | Logout

Account Home
Investment Services
Demographic Changes
Withdrawal
Views
Exit from NPS
Passport Management

Withdrawal Request Initiation Screen

Subscriber Details

PAN	110101089852
Subscriber Name	Prashant Shantaram Gurus
Claim ID	2212478512
Date Of Birth	15/08/1980
Subscriber Gender	Male
Master Name	<input type="text"/>
CKYC Number	<input type="text"/>
Marital Status	Married
Spouse Alive	ALIVE
Spouse Gender	Female
Spouse Name	PRAJAKTA PRASHANT GURUS
Spouse DOB	02/02/1977
Spouse PAN	
Exit Reg No	8879062
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Resignation/Exit	15/08/2046
Towards Withdrawal %	80
Towards Annuity %	40

ASP Withdrawal Details

Amount to be invested in Annuity	3558.97
Name of ASP	HDFC Life Insurance Co. Ltd
Scheme	Annuity payable for life with 100% annually payable to spouse on death of annuitant
Beneficiary Name	Prashant Shantaram Gurus
Relationship to Subscriber	Self

Subscriber Correspondence Address

Father's Home	SHIVCHU PYTED
Address 1	WARD NO-38 RANGARH
Address 2	KELOVAPUR COLONY
Address 3	
City	RANGARH
Pin	486001
State	Chhattisgarh
Country	India

Note

- For subscriber- to change the non-editable fields, subscribers have to go to the PNO to change these fields
- For Model Office- to change the non-editable fields, writers have to do subscriber notification

Figure 8

At this stage, existing bank details of the Subscriber along with Mobile number, email ID and PAN of the Subscriber are displayed. If existing bank details, contact details and PAN are correct, Subscriber needs to click on **"Online bank a/c verification"** Tab to proceed further. Please refer below **Figure 9**.


NSDL
Technology, Trust & Growth

National Pension System (NPS)

Welcome Subscriber-11915108062
02-Feb-2022
Home | Logout

Dashboard
Investment Summary
Investigation Changes
Services
Views
Call from NSDL
Passbook Management

Withdrawal Request Initiation Screen

Subscriber Details

PAN	11018108062
Subscriber Name	Prajakta Prashant Gurav
Class ID	2212475012
Date Of Birth	15/05/1986
Subscriber Gender	Male
Mother Name	
CKYC Number	
Marital status	Married
Spouse Name	ALIVE
Spouse Gender	Female
Spouse Name	PRAJAKTA PRAASHANT GURAV
Spouse DOB	02/03/1977
Spouse PAN	
Entry Flag	0879063
Withdrawal due to	Ex: at 60
Withdrawal Type	Full Withdrawal
Date of Resignation/Exit	15/09/2048
Towards Withdrawal (%)	50
Towards Annuity (%)	40

Subscriber Bank Details

Transaction Type *	<input type="text" value="Withdraw"/>
Bank Account Number	9414140099816
Bank Name	HDFC
Bank Branch	DADAR
Bank Address	000000
Bank Address Pin	400094
Bank IFSC Code	HDFC0000414
Mobile No	9819036307

Note : You will receive One Time Password (OTP) on Mobile Number to confirm your withdrawal request.

Alternate Phone No	
Email ID	prashcig@nsdl.co.in
PAN	BVPPD863W
Aadhaar No	

Next Step >>> OK
Cancel & Proceed
OK
Cancel

Note

> Bank details shown above is taken from the subscriber details present in CRA records. Kindly confirm or add the bank details. Please note that the amount will be transferred to the bank account only and it would not be changed at later date.

Figure 9

At this stage, after clicking on **"Online bank a/c Verification"** tab, Bank Account of the Subscriber (registered in CRA) will be verified through online Bank Account Verification (Penny drop facility). On successful verification, a Pop-up message will display to the Subscriber i.e. **"Online bank a/c verification is successful"**. Subscriber needs to click on **"OK"** button and then click on **"Confirm & Proceed"** button to proceed further. Please refer below **Figure 10A and 10B**.




Figure 10A

Subscriber Bank Details	
Transaction Type *	[Subsorbis]
Bank Account Number	04141149995818
Bank Name	HDFC
Bank Branch	CADAPR
Bank Address	0000000
Bank Address Pin	400084
Bank IFB Code	HDFC0008414
Bank MICR Code	
Mobile No	8810839307
Note ; You will receive One Time Password (OTP) on Mobile Number to confirm your withdrawal request.	
Alternate Phone No	
Email ID	prabharaj@rediffmail.com
PAN	ELVFD8558N
Address No	

Note
 * Bank details shown above is taken from the subscriber details present in CRA records. Kindly confirm or edit the bank details. Please note that the amount will be transferred to the bank account only and it would not be changed at later date.

Figure 10B

At this stage, existing nomination details of the Subscriber are displayed. Subscriber needs to click on "Edit" button to enter Nominee address. If required, Subscriber can add/update nominee details. Please refer below Figure 11.


 Technology, Trust & Risk
 Welcome Subscriber-11018100062

121,340.64 226 says
 kindly click on Edit button to enter nominee address

National Pension System (NPS)
 02 Feb 2022 Home | Logout

Withdrawal Request Initiation Screen

Subscriber Details

PRAN	11018100062
Subscriber Name	Prashant Shriharish GURAV
Claim ID	2212475912
Date Of Birth	15/06/1985
Subscriber Gender	Male
Marital Status	
CKYC Number	
Marital status	Married
Spouse Alive	ALIVE
Spouse Gender	Female
Spouse Name	PRAJAKTA PRASHANT GURAV
Spouse DOB	02/02/1977
Spouse PAN	
Entity Reg No	6879052
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Exit	15/06/2046
Towards Withdrawal (%)	00
Towards Annuity (%)	40

Nominee Details

TIER 1 Details


Nominee PAN Number		Nominee Address 1	ADDRESS DATA
Nominee Name	SITARAM PATEL	Nominee Address 2	
Nominee Date of Birth		Nominee Address 3	
Nominee Relation	SPOUSE	Nominee City	
Nominee Major/Minor	MAJOR	Nominee Pin	
Nominee Guardian Name		State	
Nominee Guardian DOB		Country	India
Nominee State	INDIA	Alternate Contact No.	
Mobility No			
Email ID			

Add
Confirm
Cancel

Note
 > Nominee details shown above is taken from the subscriber details present in CRA records. Kindly confirm or edit the nominee details. It would not be changed at later date.
 > Fields marked with * are mandatory.

Figure 11

Subscriber can enter maximum of three nominees. Subscriber needs to click on "Add" button to add more than one nominee. After entering nominee details and/or address details, Subscriber needs to click on "Confirm" button to proceed further. Please refer below **Figure 12**.


 Technology, Trust & Risk
 Welcome Subscriber-11018100062

National Pension System (NPS)

02-Feb-2022 Home | Logout

Nominee Details

Tier 2 nominee same as Tier1

Step 1: Details

Nominee 1			
First Name *	<input type="text" value="PRAJAKTA"/>	Middle Name	<input type="text" value="PRASHANT"/>
		Last Name / Surname	<input type="text" value="GURAV"/>
Date of Birth	<input type="text" value="(dd/mm/yyyy)"/>	Relationship *	<input type="text" value="SPOUSE"/>
		Major/Minor *	<input type="text" value="Major"/>
Percentage Share	<input type="text" value=""/>	Guardian Date of Birth	<input type="text" value="(dd/mm/yyyy)"/>
Guardian Name *	<input type="text" value=""/>	Guardian Middle Name	<input type="text" value=""/>
		Guardian Last Name / Surname	<input type="text" value=""/>
Nominee Address:			
Address 1 *	<input type="text" value="PDP"/>	Address 2	<input type="text" value="PDPD"/>
Pin Code *	<input type="text" value="400006"/>	City *	<input type="text" value="MUMBAI"/>
Country *	<input type="text" value="India"/>	State *	<input type="text" value="MAHARASHTRA"/>
Email ID	<input type="text" value=""/>	Mobility No	<input type="text" value=""/>
		Alternate Contact No	<input type="text" value=""/>

Add
Remove

Confirm
Cancel

Figure 12

At this stage, Declaration Page is displayed to the Subscriber. Subscriber needs to select from the drop down menu whether he is politically exposed person, related to politically exposed person and history of conviction under criminal proceedings.

Further, Subscriber needs to select Declaration. After selection of declarations, Subscriber needs to click on "Confirm" button. Please refer below **Figure 13**.



Welcome Subscriber-519181090062 03-Feb-2022 Home | Logout

Home | My Profile | My Policies | My Withdrawals | My Documents | My Account | My Settings

Withdrawal Request Initiation Declaration Screen

Are you a Politically Exposed Person

Are you related to a Politically Exposed Person

Do you have any history of conviction under any criminal proceedings in India or Abroad

Declaration by the Subscriber/Claimant:

I hereby declare and state that all the personal details provided by me in the form as above are true and correct to the best of my knowledge. I also agree that NPG Trust / CSA shall not be held responsible/liable for any losses or delays that may arise due to provision of incorrect details including details pertaining to bank account by me. Further, I authorize the National Pension System Trust (NPSTV CRA) to share information pertaining to my withdrawal application with the Annuity Service Providers for facilitating the purchase of annuity in applicable cases as is required under NPS.

Declaration by the Proposer:

- I hereby declare that the foregoing statements and information have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and the declaration shall be the basis of the contract of insurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions as amended from time to time.
- I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and state legislatures from time to time.
- I understand that the contract will be governed by the provisions of the Insurance Act 1938 and other applicable laws in India and that the contract will not commence until my written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not earn any interest.
- I further state that the product features and terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same.
- I further understand that the final annuity amount would be subject to the actual corpus value to be utilized for purchase of annuity at the time of its issuance.
- I also acknowledge and agree that the funds will not be returned to me in case I choose to cancel the policy under free-look period. These funds will be payable by company directly to any other annuity scheme chosen by me which is authorized and approved under the prevailing regulations and applicable rules. Further, no interest will be payable to me on the funds held during the free-look period.
- I hereby authorize company to send information and servicing related communication regarding this proposal or resulting policy through Email/SMS/Phone Call.
- I hereby authorize the company to provide my/our details to banks, financial institutions and third party service providers that the company may have tie-up with for verification of proposal details and for servicing of policies.

Figure 13

At this stage, document Check List is displayed to the Subscriber. After selection of document check list, Subscriber needs to click on "Submit" button. Please refer below **Figure 14**.


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National Pension System (NPS)
02-Feb-2022 Home | Logout

Withdrawal Request Initiation Document Checklist

Withdrawal - Superannuation / Exit at the age of 60

Mandatory Fields

Document Name

1	<input type="checkbox"/>	Withdrawal Form duly filled and signed & stamped by Nodal Office / Withdrawal Form digitally signed with OTP or eSign by Subscriber *	
2	<input type="checkbox"/>	NPS - ASP Form (for purchase of Annuity)	
3	<input type="checkbox"/>	Original PRAN Card/Copy of PRAN Card/Copy of ePRAN/Registered Affidavit (if PRAN Card or copy of PRAN Card/ePRAN not submitted) Mandatory for Non-Government Sector Subscribers *	
4	<input type="checkbox"/>	Canceled Cheque / Bank Certificate (Self attached copy of Bank passbook) *	

Proof of Identity - All KYC Documents Need to be assessed by Mapped Nodal Office

Mandatory Fields

Document Name

1	<input type="checkbox"/>	Valid Passport issued by Government of India	
2	<input type="checkbox"/>	Ration Card with Photograph	
3	<input type="checkbox"/>	Bank pass book or Certificate with Photograph	
4	<input type="checkbox"/>	Voters Identity Card with Photograph and residential address	
5	<input type="checkbox"/>	Valid Driving license with photograph	
6	<input type="checkbox"/>	PNH Card issued by Income tax department	
7	<input type="checkbox"/>	Certificate of identity with photograph signed by a Member of Parliament or Member of Legislative Assembly	
8	<input checked="" type="checkbox"/>	Aadhar Card/Letter issued by Unique Identification Authority of India	
9	<input type="checkbox"/>	Job Cards issued by NREGA duly signed by an officer of the State Government	
10	<input type="checkbox"/>	Photo identity card issued by Government Defence, Parliamentary and Police Departments	

Proof of Address - All KYC Documents Need to be assessed by Mapped Nodal Office

Mandatory Fields

Document Name

1	<input type="checkbox"/>	Valid Passport issued by Government of India	
2	<input type="checkbox"/>	Ration card with photograph and residential address	
3	<input type="checkbox"/>	Bank Pass book or certificate with photograph and residential address	
4	<input type="checkbox"/>	Voters Identity Card with Photograph and residential address	
5	<input type="checkbox"/>	Valid Driving license with photograph and residential address	
6	<input type="checkbox"/>	Letter from any recognized public authority at the level of Gazetted officer like District Magistrate, Divisional Commissioner, SDO, Tahsildar, Mandal Revenue Officer, Judicial Magistrate etc	
7	<input type="checkbox"/>	Certificate of identity with photograph signed by a Member of Parliament or Member of Legislative Assembly	
8	<input type="checkbox"/>	Aadhar Card/Letter issued by unique identification Authority of India Clearly showing the address	
9	<input type="checkbox"/>	Job Cards issued by NREGA duly signed by an officer of the State Government	
10	<input type="checkbox"/>	Latest Electricity/Water bill in the name of the claimant and showing the address (Less than 6 months old)	
11	<input type="checkbox"/>	Latest Telephone bill in the name of the claimant and showing the address (less than 6 months old)	
12	<input type="checkbox"/>	Latest property/house Tax Receipt not more than one year old)	
13	<input type="checkbox"/>	Existing Valid registered lease agreement of the house on stamp paper (in case agreement of the house on stamp paper in case of rented/leased accommodation)	
14	<input type="checkbox"/>	Identity card issued by Central/State government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICI, Bar Council, etc	

Print
Close
Cancel

Figure 14

At this stage, details entered by the Subscriber are displayed for confirmation.

It is mandatory for Subscriber to upload scanned copies of KYC documents (Identity & Address Proof), Copy of PRAN Card/ePRAN and Bank Proof for seamless processing of Exit and annuity request. Subscriber is required to upload all documents in a single scanned file. Please refer below **Figure 15**.

After uploading documents, Subscriber needs to click on "Send OTP" button to receive OTP. OTP will be sent by CRA on registered mobile number. Subscriber needs to enter OTP and click on "Submit OTP" button to complete initiation process.

Withdrawal Request Initiation Confirmation Screen

Subscriber Details	
PIAN	110101000802
Name	Prashant Shantaram Gaurav
Claim ID	2212479912
Date of Birth	15/09/1988
Subscriber Gender	Male
Maiden Name	
CIYC Number	
Marital status	MARRIED
Spouse Alive	ALIVE
Spouse Gender	Female
Spouse Name	PRAJAKTA PRASHANT GURAV
Spouse DOB	02/02/1977
Spouse Pan	
Corpus at Initiation	8887.42
Processing Fee (PFI)	125.00
Withdrawal due to	Exit at 60
Date of Resignation/Exit	15/06/2048
Withdrawal Type	F/S Withdrawal

ANNUITY DETAILS	
Amount to be invested in Annuity	3558.97
Name of ABP	HDFC Life Insurance Co. Ltd
Scheme	Annuity payable for life with 100% benefit payable to spouse on death of annuitant
Beneficiary Name	Prashant Shantaram Gaurav
Relation with Subscriber	Self
Frequency	Monthly

Subscriber Correspondence Address	
Address 1	NSDL H-23 Road/An
Address 2	KELOHAR COLONY
Address 3	
City	MUMBAI
Pin	400001
State	Chhattisgarh
Country	India

Withdrawal Details	
Towards Withdrawal (%)	80
Towards Annuity (%)	40

Subscriber Bank Details	
Transaction Type	Electronic
Bank Account Number	04141140005618
Bank Name	HDFC
Bank Branch	DADAR
Bank Address	0000000
Bank Address Pin	400054
Bank IFSC Code	HDFC0000414
Bank MICR Code	
Mobile No	9819838307
Alternate Phone Number	
Email ID	prashan1@nsdl.co.in
PIAN	110101000802
Address No	

Nominee Details			
1			
Nominee General Number	1		
Nominee Name	PRAJAKTA PRASHANT GURAV		
Nominee Date of Birth			
Nominee Relation	SPOUSE		
Nominee Major/Minor	MAJOR		
Nominee Guardian Name		Nominee Guardian DOB	
Nominee Share	100 %		
Nominee Mobile No			
Nominee Email ID		Nominee Address 1	FDF
Nominee Address 2	FDDFD	Nominee Address 3	FDDFD
Nominee City	MUMBAI	Nominee City/ Pin	400005
Nominee State	MAHARASHTRA	Nominee Country	India
Nominee Alternate Contact No			

Withdrawal Request Information 11/16

Sl. No.	Question	Response
1	Are you a Politically Exposed Person	NO
2	Are you related to a Politically Exposed Person	NO
3	Do you have any history of conviction under any criminal process in India or Abroad	NO

Withdrawal Request Document Checklist 02/01

Sl. No.	Document Name	Document Status
1	Withdrawal Form duly filled and signed & stamped by Nodal Office / Withdrawal Form digitally signed with OTP or eSign by Subscriber	Completed
2	Original PAN Card/ Copy of PAN Card/ Copy of PAN/ House Tax Receipt (if PAN Card or copy of PAN Card/ House Tax Receipt not submitted) Mandatory for Non-Government Sector Subscribers	Completed
3	Canceled Cheque / Bank Certificate / Self attested copy of Bank Passbook	Completed

Document Details

Sl. No.	Document Name	Document Status
1	Aadhar Card/Letter issued by Unique Identification Authority of India	Completed

Document Details

Sl. No.	Document Name	Document Status
1	Aadhar Card/Letter issued by Unique Identification Authority of India Clearly showing the address	Completed

Declaration by the Subscriber/Claimant:

I, **Prashant, Shantanu Gauri** hereby declare and state that all the personal details provided by me in the form as above are true and correct to the best of my knowledge. I also agree that NPS Trust / CRA shall not be held responsible for any losses or delays that may arise due to provision of incorrect details including details pertaining to bank account by me. Further, I authorize the National Pension System Trust (NPST) CRA to share information pertaining to my withdrawal application with the Annuity Service Provider for facilitating the purchase of annuity in applicable cases as is required under NPS.

Declaration by the Proposer:

- I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and the declaration shall be the basis of the contract of insurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions as amended from time to time.
- I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time.
- I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not earn any interest.
- I further state that the product features and terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same.
- I further understand that the final annuity amount would be subject to the actual corpus value to be utilized for purchase of annuity at the time of its issuance.
- I also acknowledge and agree that the funds will not be returned to me in case I choose to cancel the policy under free look period. These funds will be payable by company directly to any other annuity scheme chosen by me which is approved and approved under the prevalent regulations and applicable rules. Further, no interest will be payable to me on the funds held during the transition period.
- I hereby authorize company to send information and servicing related communication regarding this proposal or resulting policy through Email/SMS/Phone Call.
- I hereby authorize the company to provide master details to banks, financial institutions and third party service providers that the company may have to use with for verification of proposal details and for servicing of policies.

Select File to Upload :

Upload Attachment (Allowed File Types: pdf, jpg, png, doc, docx, xls, xlsx, zip, rar, zip, Maximum File Size: 2 MB, Number of Files can be uploaded: 1)

File(s) upload to C:\document: Document Upload is mandatory before proceeding for withdrawal.

Declaration by the Subscriber/Claimant:

I, **Prashant, Shantanu Gauri** hereby declare and state that all the personal details provided by me in the form as above are true and correct to the best of my knowledge. I also agree that NPS Trust / CRA shall not be held responsible for any losses or delays that may arise due to provision of incorrect details including details pertaining to bank account by me. Further, I authorize the National Pension System Trust (NPST) CRA to share information pertaining to my withdrawal application with the Annuity Service Provider for facilitating the purchase of annuity in applicable cases as is required under NPS.

Declaration by the Proposer:

- I hereby declare that the foregoing statements and informations have been given by me after fully understanding the questions and the annuity options and the same are true, accurate and complete in every manner and respects and that I have not withheld or omitted to give any material information. I understand and agree that the statements in this proposal constitute warranties. I do hereby agree and declare that these statements and the declaration shall be the basis of the contract of insurance between me and Annuity Service Provider (Company) and that if there be any misstatement or suppression of material information or if any untrue statement is contained therein or in case of fraud by me, which comes to the knowledge of the company at any future point of time, the said contract shall be treated as per provisions of Section 45 of the Insurance Act 1938 or any other applicable provisions as amended from time to time.
- I also understand and agree that the company shall additionally levy or recover all the applicable taxes like service tax, surcharges, cess etc. from the premiums which are necessitated by various enactments of central and/or state legislatures from time to time.
- I understand that the contract will be governed by the provisions of the Insurance Act 1938, and other applicable laws in India and that the contract will not commence until a written acceptance of this proposal is issued by the company and that the benefits under the policy shall be subject to the terms and conditions contained in the contract. I also agree that the amount held in proposal/policy deposit shall not earn any interest.
- I further state that the product features and terms and conditions of the policy have been thoroughly explained to me and having understood, I consent to the same.
- I further understand that the final annuity amount would be subject to the actual corpus value to be utilized for purchase of annuity at the time of its issuance.
- I also acknowledge and agree that the funds will not be returned to me in case I choose to cancel the policy under free look period. These funds will be payable by company directly to any other annuity scheme chosen by me which is approved and approved under the prevalent regulations and applicable rules. Further, no interest will be payable to me on the funds held during the transition period.
- I hereby authorize company to send information and servicing related communication regarding this proposal or resulting policy through Email/SMS/Phone Call.
- I hereby authorize the company to provide master details to banks, financial institutions and third party service providers that the company may have to use with for verification of proposal details and for servicing of policies.

Select File to Upload :

Upload Attachment (Allowed File Types: pdf, jpg, png, doc, docx, xls, xlsx, zip, rar, zip, Maximum File Size: 2 MB, Number of Files can be uploaded: 1)

File(s) upload to C:\document: Document Upload is mandatory before proceeding for withdrawal.

OTP sent successfully to mobile number 9876543210

Please Enter OTP From:

Figure 15

At this stage, after clicking on "Submit OTP" button, Subscriber needs to proceed with OTP Authentication/eSign. Withdrawal request will get initiated in CRA system only after successful OTP Authentication/eSign. Subscriber has a choice to select any of the option.

Please refer below **Figure 16**.



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Welcome Subscriber 11010100082

National Pension System (NPS)

02 Feb 2022 Home | Logout

Financial Centre | Investment Summary | Demographic Changes | Grievance | Views | Exit from NPS | Password Management

Withdrawal Request Initiation - Complete

PLAN	11010100082
Name	Prashant Shantanam Gurbu
Client ID	2212475812
Date of Birth	15/05/1986
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Registration/Exit	15/05/2018
Towards Withdrawal (in %)	90
Towards Annuity (in %)	48
Accumulated amt	221247581201

[Click here](#) to view withdrawal form
[Click here](#) to View Annuity Quotas

Please click to view the uploaded document 

Captured Timestamp: 02/03/2022 10:21

Now, proceed to OTP Authentication/eSign of your withdrawal request. Kindly note that withdrawal request will get initiated in CRA system only after successful OTP Authentication/eSign of request. If OTP Authentication/eSign is not done within 15 days, then your withdrawal request will get cancelled in CRA system and you need to initiate new request.

OTP Esign

Figure 16

Process of submission of exit request through OTP Authentication/eSign is explained below in two sections viz. Section-I (for OTP Authentication) and Section-II (For eSign).

Section-I

- Process for completion of exit request using OTP Authentication.
- Two distinct One Time Password (OTPs) will be sent on Mobile Number and email ID registered in CRA.

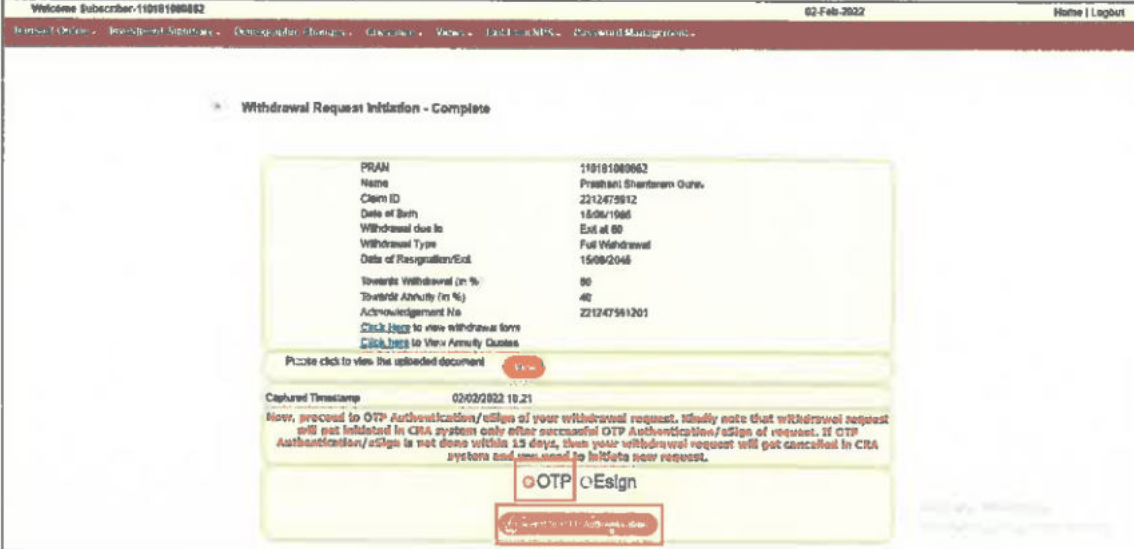
Section-II

- Process for completion of exit request using eSign.
- One Time Password (OTP) will be sent on Mobile Number registered with Aadhaar.
- eSign will be successful only if name of the Subscriber as per CRA records and name of the Subscriber as per UIDAI (Aadhaar) records matches 100% and Active Mobile Number is registered with UIDAI.

If OTP Authentication/eSign is not done within 15 days, then withdrawal request will get auto-cancelled in the CRA system and Subscriber needs to initiate new request.

Section I- Process for completion of exit request using OTP Authentication:

At this stage, Subscriber needs to select "OTP" radio button and then click on "Proceed to OTP Authentication" tab. Please refer below Figure 17.



Welcome Subscriber-11910100062 02-Feb-2022 Home | Logout

Home | Profile | Investment Summary | Demographic Changes | Accounts | Views | Exit from NPS | Password Management

Withdrawal Request Initiation - Complete

PRAM	11910100062
Name	Prateek Shantanam Gure
Client ID	2212475912
Date of Birth	18/06/1966
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Resignation/Exit	15/08/2024
Towards Withdrawal (in %)	80
Towards Annuity (in %)	40
Acknowledgement No	221247591201

[Click here to view withdrawal form](#)
[Click here to View Annuity Quota](#)

Please click to view the uploaded document

Captured Timestamp: 02/02/2022 10:21
 Now, proceed to OTP Authentication/esign of your withdrawal request. Kindly note that withdrawal request will get initiated in CRA system only after successful OTP Authentication/esign of request. If OTP Authentication/esign is not done within 15 days, then your withdrawal request will get cancelled in CRA system and you need to initiate new request.

OTP Esign

Figure 17

After clicking on "Proceed to OTP Authentication" Tab, Dual OTP Authentication screen will be displayed to the User. User needs to enter One Time Password (OTP) sent on Mobile Number and email ID registered in CRA at the designated place and click on "Submit OTP" button to complete the process.

Please refer below Figure 18.



NSDL National Pension System (NPS)
 Technology, Trust & Growth

Welcome Subscriber-11910100062 02-Feb-2022 Home | Logout

Home | Profile | Investment Summary | Demographic Changes | Accounts | Views | Exit from NPS | Password Management

OTP Authentication

OTP has been sent to mobile No 98****7 and email prateek.gure@nsdl.com

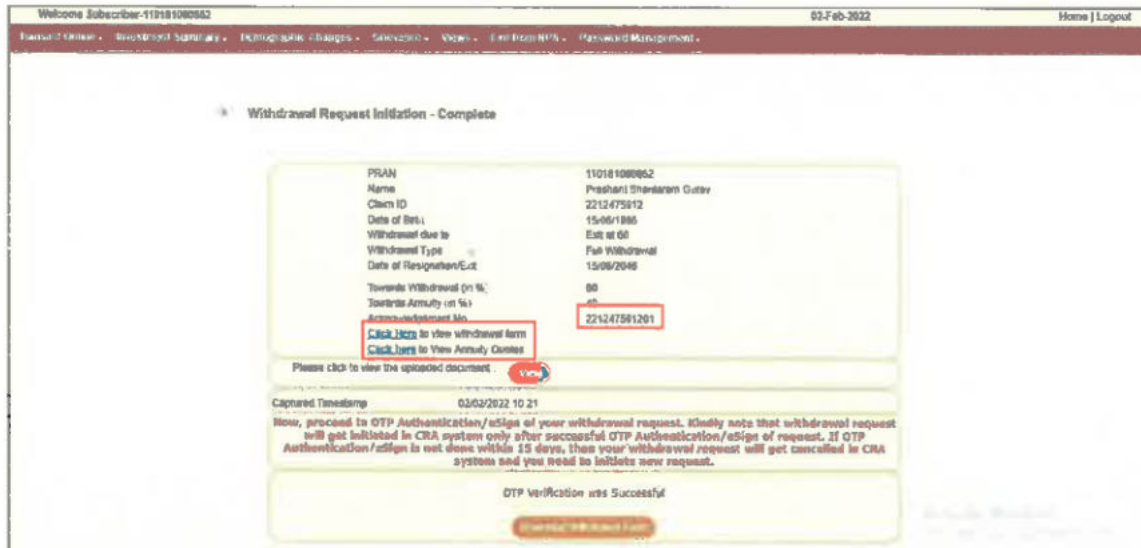
Please Enter OTP Sent to Mobile No:

Please Enter OTP Sent to Email Id:

Figure 18

Once Subscriber clicks on "Submit OTP" button, exit request will get captured in the CRA system and an Acknowledgement Number will get generated.

At this stage, option is provided to Subscriber to view & download system generated Withdrawal Form. Further, message regarding completion of OTP Verification is also displayed. Refer below **Figure 19**.



Withdrawal Request Initiation - Complete

PRAN	11018100062
Name	Prashant Shankaram Gurev
Claim ID	2212475912
Date of Birth	15/06/1985
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Resignation/Exit	15/09/2048
Towards Withdrawal (in %)	80
Towards Annuity (in %)	40
Acknowledgement No.	221247591201

[Click here to view withdrawal form](#)
[Click here to View Annuity Quotes](#)

Please click to view the uploaded document: [View](#)

Captured Timestamp: 02/02/2022 10:21

Now, proceed to OTP Authentication/eSign of your withdrawal request. Kindly note that withdrawal request will get initiated in CRA system only after successful OTP Authentication/eSign of request. If OTP Authentication/eSign is not done within 15 days, then your withdrawal request will get cancelled in CRA system and you need to initiate new request.

DTP Verification was Successful

[Proceed to e-Sign the Form](#)

Figure 19

Section II- Process for completion of exit request using eSign:

At this stage, Subscriber needs to select "Esign" radio button and then click on "**Proceed to e-Sign the Form**" tab. Please refer below **Figure 20**.



Withdrawal Request Initiation - Complete

PRAN	11013358391
Name	Prashant Shankaram Gurev
Claim ID	2213335802
Date of Birth	01/09/1969
Withdrawal due to	Exit at 60
Withdrawal Type	Full Withdrawal
Date of Resignation/Exit	07/03/2022
Towards Withdrawal (in %)	80
Towards Annuity (in %)	40
Acknowledgement No.	221333580201

OTP Esign

Please click to view the uploaded document: [View](#)

Captured Timestamp: 07/03/2022 17:49

Now, proceed to OTP Authentication/eSign of your withdrawal request. Kindly note that withdrawal request will get initiated in CRA system only after successful OTP Authentication/eSign of request. If OTP Authentication/eSign is not done within 15 days, then your withdrawal request will get cancelled in CRA system and you need to initiate new request.

[Proceed to e-Sign the Form](#)

OTP - eSign service charges plus taxes applicable - INR 5.00

Figure 20

At this stage, once Subscriber clicks on "**Proceed to e-Sign the Form**" Tab, system will redirect Subscriber to eSign Service Provider's Web Page. Subscriber needs to enter his/her Aadhaar/Virtual ID and click on "Send OTP" button to receive OTP. Subscriber will receive an OTP from UIDAI (Aadhaar) on Mobile Number registered with Aadhaar. Please refer below **Figure 21**.

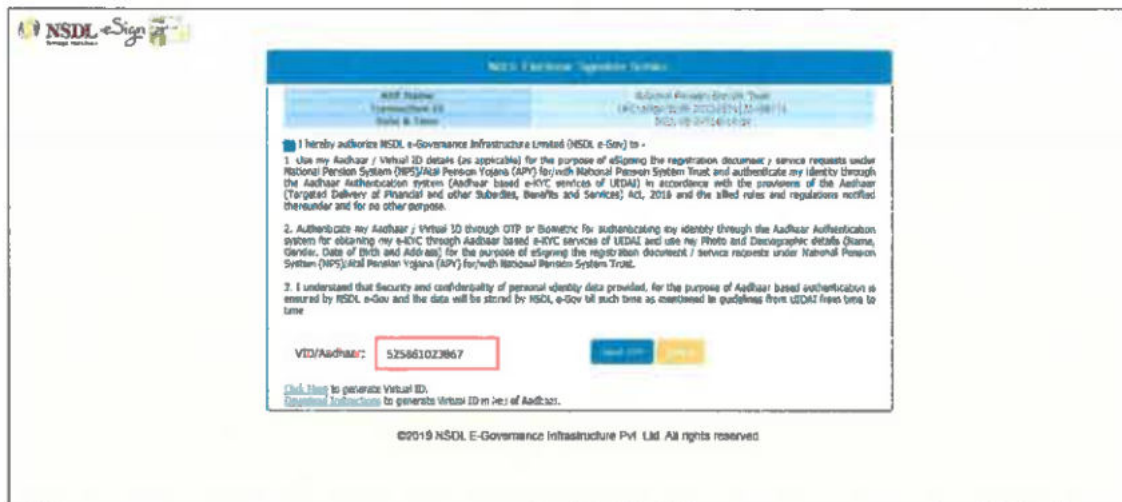


Figure 21

Once OTP is received, User needs to enter OTP and click on "Verify OTP" button to complete eSigning of the request. Please refer below **Figure 22**.

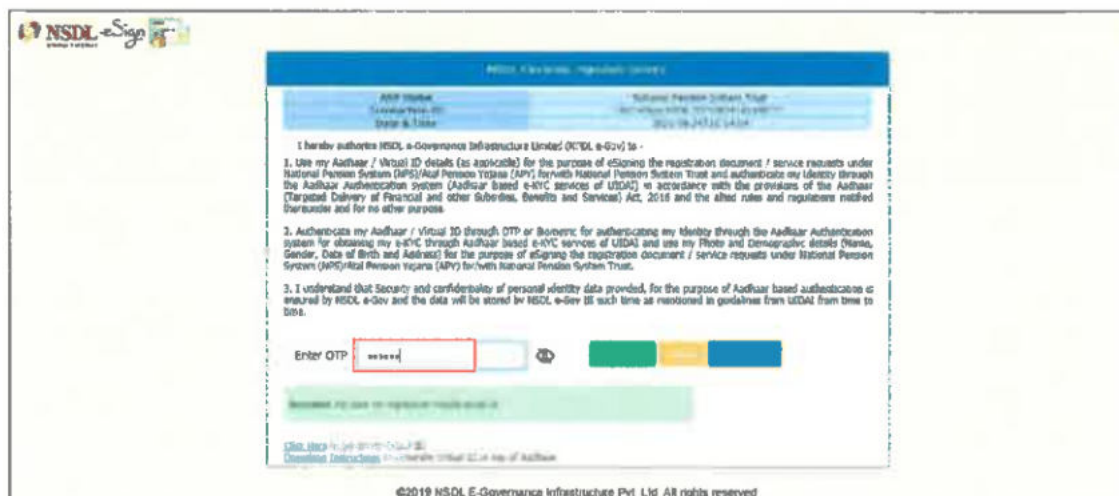



Figure 22

Exit request will get captured in the CRA system and an Acknowledgement Number will get generated.

At this stage, option is provided to Subscriber to view & download system generated Withdrawal Form. Further, message regarding successful completion of eSigning is also displayed.

Please refer below **Figure 23**.


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National Pension System (NPS)

Withdrawal Subscriber: 11001230003
24-Aug-2021
Home / Logout

[Dashboard](#) - [Investment Services](#) - [Demographic Changes](#) - [Withdrawal](#) - [Views](#) - [Get Your NPS](#) - [Password Management](#)

Withdrawal Request Initiation - Complete

PGAR:	110012307003
Name:	Prakash Chaitanya Duvva
Client ID:	100107331
Date of Birth:	14/01/1994
Withdrawal due to:	Exit at 60
Withdrawal Type:	Full Withdrawal
Date of Exit:	14/01/2024
Transfer Withdrawal to:	00
Transferor Agency on file:	00
Reference Number (if any):	19164773181

[Click here to view withdrawal form](#)
[Click here to view Annual Queries](#)

Please click to view the uploaded document

Current Timestamp: 24/08/2021 08:48

You have successfully captured withdrawal request. Ideally proceed to OTP Authentication or upload your withdrawal request. Ideally note that withdrawal request initiation is not complete unless OTP Authentication/Upload is completed. If OTP Authentication/upload withdrawal request is not done within 15 days, then your withdrawal request will get cancelled in the CRA system and you need to initiate new request.

E-Signing was Successful

[Proceed to Next Step](#)

Figure 23

