

RTI REQUEST DETAILS			
Registration No. :	PGCIL/R/E/23/00099	Date of Receipt :	17/03/2023
Type of Receipt :	Online Receipt	Language of Request :	English
Name :	SOURAV DAS	Gender :	Male
Address :	AGARPARA,SHAKTIPUR,NEAR SABUJ, SIKHA CLUB,C K SEN ROAD		
State :	West Bengal	Country :	India
Phone No. :	Details not provided	Mobile No. :	+91-9748995370
Email :	sourav10111@gmail.com		
Status(Rural/Urban) :	Urban	Education Status :	Graduate
Is Requester Below Poverty Line ? :	Yes	Citizenship Status	Indian
Amount Paid :	0)	Mode of Payment	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	Request Pertains to :	
Information Sought :	<p>My name is parimal kanti das and my wbsedcl consumer id is 152048716.I have paid wbsedcl electricity bill Rs 807 on 11 march 2023.but paid bill summery is not shown in wbsedcl website. I have talk to wbsedcl customer care, they told me payment has been not received, but amount is debited to my bank account and amount not refund in my bank account. I have paid on that amount by CRED APPS and Transaction id is BD013070OA7AAALBEUDW . What should i do plz tell me.So many days gone amount not credited to wbsedcl portal. Cred customer care does not received phone call. Plz help me sir. My Icici bank account no 158401003143.on that bank account payment hs been initiated on 11 march.</p> <p>Kindly check that matter as early as possible.. It is urgent basis..</p>		
<input type="button" value="Print"/> <input type="button" value="Save"/> <input type="button" value="Close"/>			