



Ref No.: PGCIL/R/E/24/00040

Date: 31.01.2024

To,  
**Shri Sonali Rakshit**  
B14.44, Mansarovar,  
Varanasi-Pin 221001  
Mob. No. 85778 53188

**Subject: Regarding information sought vide online communication dated 21.01.2024 under RTI Act, 2005.**

Sir,

This has reference to your online RTI application dated 21.01.2024. In this regard, information sought by you is as under:

S.No.	Information Sought	Information Provided
1.	How many connections are there in 1 box in an area?	POWERGRID is power transmission utility and not a distribution licensee. Information sought doesn't pertain to us.
2.	What are the methods using which the electricity supply is provided?	
3.	My house voltage is set to 3 kilo watt and yet even the LED bulbs fails to work morning and evening and the bill comes too high, provide me the description related to all this.	
4.	What do i need to do to do to get fair electricity supply?	
5.	Provide me the full details related to the electricity supply in my area.	
6.	How to verify the connections of each area electricity box?	
7.	Provide me the detailed description of the use of the new electricity box in my area.	
8.	Detailed description of the electricity managing department people name of Bhelupur ward (Varanasi) along with their contact information.	
9.	Name and contact information of the electricity managing incharge of my area.	
10.	What is the objective of putting these new electricity boxes with new wires when the department people are providing connections to the houses with no METER Reading box?	

**Address of First Appellate Authority:**

Shri Naveen Srivastava  
Executive Director, Northern Region – III  
Power Grid Corporation of India Limited  
Plot No. 2A/INS-2, Awadh Vihar Yojna,  
Amar Shaheed Path, Lucknow (U.P.)-226002  
Tel.No. 0522-2205100

Thanking you,

Yours Sincerely,

(S.K. Gupta)

Sr. GM (Engineering)  
Designated CPIO, NR-III  
POWERGRID, Lucknow