

## STATUTORY COMPLAINT CUM GRIEVANCE

To

Mr Suresh Kisan  
GM Bolangir, PGCIL Bolangir,  
Odisha

Dated:- 24 June 2023

CC CNM Odisha, Mr Kishan, Mr Bhirender Das Bolangir- PI expedite processing the refund of security deposit

CC Respected Secy ESW - Request intervention as this is constituting unnecessary Harrassment

CC Security4 DGR Delhi, Brig Vinod DG DGR East - Request intervention and protect the interest of Retired Officers

CC Respected DG DGR - may kindly intervene and protect interest of ESM.

CC Respected Shri LL Meena, Dy Dir Compainlt cell Mintry of Power- Please HELP

CC Respected Hon'ble Shri CM of Odisha- I Beg you to help a ESM offr recover his legitimate money from the PGCIL babus of Odisha

**NON-REFUND OF SECURITY DEPOSIT**  
**POST COMPLETION OF CONTRACT FOR DGR SECURITY GUARDS AT PGCIL**  
**BOLANGIR**  
**M/S RAJAN KRISHNAMURTI SECURITY AGENCY**  
**STATUTORY COMPLAINT CUM GRIEVANCE OF HARRASSMENT**  
**OF EX-SERVICEMEN BY PGCIL, ODISHA**

1. Please refer my email dated 26 April 2023 and your letter PGCIL ODP BLGR Security 510 Dt 09 Nov 2022 . LOA Ref no ODB/BB / C&M-2370/I -1700 / LOA-52/ 21-22/ Dated 30 June 2021, and my previous emails dated 05 April 2023 and 10 April 2023 DGR mail dated 29 Nov 2022 and DGR OM No. 28 75/2020-D Res-1 dated 13 May 2021 and DGR OM No. 28 75/2020-D Res-1 Corr dated 23 June 2021. You have NOT replied satisfactorily to my repeated reminders to refund my security deposit.

2. This is with reference to the LOA under reference on the above cited subject. In this regard, it is to inform you that M/s Rajan Krishnamurti Security Agency was disempanneled by DGR vide their letter ref No 281318/AgencV/a6a3/DRZ East on dated 28 Oct 2022. However, DGR had further allowed to continue for availing the service of Security and Surveillance AMC through existing contract till finalization of new contract vide their mail dated 09 Nov 2022. In addition upon your request I have already given my willingness to continue Security and Surveillance AMC at Bolangir Substation for a further period of 2 months or till deployment of fresh contract for the same which ever is earlier with effect from 28 Oct 2022. This was successfully done and finally the contract ceased on 31-12-2022.

3. We hereby certify and affirm that Till 31 Dec 2022 Rajan Krishnamurti Security Agency has completed payment of all the wages to all the guards deployed including all the arrears as per latest DGR wage notification completion of payment of all mandatory Govt Institutions such as EPFO ESI etc and thereafter dispatched the Full and Final Payment Invoice dated 07Jan 2023 enclosing all the mandatory proofs of wage payments EFP and ESI payment and Challans attendance sheets etc to

PGCIL Bolangir Mr Bhirender Das. **We have also furnished CCP 10 and 11 and further numerous certificates repeatedly stating that there is no dues pending from the above mentioned security agency. These certificates were earlier also obtained by PGCIL Bolangir from me when releasing the full and final instalment of Payment on 20 Feb2023 which was also unnecessarily and without cause delayed. This Full and final instalment of payment was released to me by PGCIL Bolangir following a lengthy process after obtaining NOC from all guards that there was no dues from Ms Rajan Krishnamurti Security Agency and that all dues have been cleared wef 31 Dec 2022.**

4. **Now the fresh Issue is that Till date the said Security Deposit of Rs Rs 58846 has not been released to me. When asked why telephonically it was informed that NOC has not been received from only a few guards. It is not understood why the security guards should repeatedly give NOC to the management when the same was already obtained while releasing the last and final payment. Otherwise, this payment would not have been release. Shri Bhirendra Das also informed me that due to some calculations errors, the amount of Security Deposit due to me now stands at Rs 58,846 instead of Rs 1,16,000. I had even accepted to receive this amount. Now still it is not understood why there is a delay beyond my reminders sent on 26 Apr 2023.**

5. **It is again reiterated that internal HR issues of the management should not come in the way of honouring the DGR mandate that Security Deposit of DGR Security Agency has to be cleared 90 days from cessation of the contract, or a written letter should be given within 90 days of contract Cessation from PGCIL Bolangir intimating the reasons for delay in release of payment and Security deposit etc. There has been no written intimation from PGCIL which can justify this delay. It is now more than SIX MONTHS since cessation of contract and the undersigned has not received a single letter or email or notice or complaint from PGCIL Bolangir. Thus, it is clear that All dues has been cleared and since No notice/letter/written intimation/complaint etc has been received from PGCIL which warrants holding back the security deposit, it is prima facie, a clear case of harassment, injustice, mental harassment of a DGR empanelled Security Agency.**

6. **Therefore, the inordinate delay in refund of my legitimate security deposit beyond SIX MONTHS from cessation without written cause constitute a clear violation of DGR and MoD guidelines by PGCIL Bolangir and the same may kindly be noted by Respected DG DGR Secy DESW GM PGCIL. This Complaint of Grievances of Harassment therefore, is being served to PGCIL Bolangir to refund the security deposit in respect of M/s Rajan Krishnamurti Security Agency within a period of Seven working days from receipt of this email. Any further delay not justified in release of payment will construe a Default and against the agreed letters LoA Directives mentioned in Para 1 above, including violation of Para 14 of DGR OM No 28 75 2020-D Res-1 dated 13 May 2021 and DGR OM No 28 75 2020-D Res-1 Corr dated 23 June 2021. This Complaint is now being filed to highlight the unnecessary harassment of an upright, honest, sincere retired Defence Officer.**

7. **Respected DG DGR and Secy DESW and Secy Power may also kindly note my earlier emails regarding inordinate, and unjustified delay of PGCIL Bolangir, Odisha in refund of my full and final settlement. My email was sent on 20-02-2023. It was after repeated telecon, emails and literally begging that the said final instalment was cleared. It seems that PGCIL Bolangir is a habitual offender and without any written cause, seems to be bent on harrassing a bonafide DGR empanelled security**

agency and its proprietor. This email may also be taken as a feedback regarding functioning of the PSU namely PGCIL Bolangir. It is not morally ethical to delay payment of my Security Deposit, when I have given several undertakings that I have paid all the dues/wages etc as stipulated by DGR. Therefore, it is again being reiterated that my money should not be blocked, as it is from my pension.

8. A sympathetic view of the whole situation may be taken by GM PGCIL Bolangir and the issue may be resolved in the above mentioned time period, without any further delay. **Begging Hon'ble Min of State for Power, DG DGR and Secy DESW, Secy Power to intervene and help me from this RED Tapeism by PGCIL Odisha.**

9. I am also filing a Complaint at CPGRAMS to suitably highlight this issue, so that, more ESM officers like myself are not unnecessarily harassed by PSU officials like PGCIL for small and trivial issues.

Regards,

Wg Cdr Rajan Krishnamurti Retd  
4643 Rajan Krishnamurti Security Agency Disempannelled  
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