

CIN No. L40101DL1989GOI038121

**Registered Post- Acknowledgement Due**

Ref: SR-II: RTI: F-269:2014/ 33843

October 14, 2014

To  
Shri C.N Suresh Babu,  
765/400/220 kV Substation,  
Lalganj Road, Fatehpur,  
Uttar Pradesh-212601

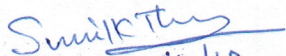
Sub: Your RTI application dated 31.07.14

Sir,

This has reference to your RTI application received in this office on 15.09.2014.  
Pointwise reply to your queries is enclosed as Annexure-I.

Thanking you,

Yours faithfully,

  
14/10  
(Sunil.K.Thomas)  
DGM & CPIO

Encl: Annexure-I

Copy to: ED/SRTS-II, Appellate Authority, POWERGRID,SRTS-II ---for kind information

o/c.

Annexure I

Point wise reply to the queries by Shri C.N.Suresh Babu

Sl.No	Query from Sh Suresh Babu with particulars of correspondences sought	Reply
1	It is learnt that Kolar S/S in charge had made complaint against Shri Suresh Babu	Copy of the same is enclosed
2	Further some more seniors have added some more allegations to it and send to ED(SRLDC)	There are no records available regarding "allegations" added by some more seniors. Information under RTI act can be furnished only against specific query for which relevant records/documents are available.
3	It appears that reply has been received from ED(SRLDC)	Not applicable. The query is consequent to query no.2 for which reply has been furnished above.
4	What is the outcome of complaint after receipt of from ED(SRLDC)	Not applicable
5	As action has been taken against Shri Suresh Babu by ED(SRLDC) any action is taken at SRTS-II side	No records are available in this regard

*Suikthy*

To

The DGM  
Station I/C, Kolar

Sub: Unwarranted accusations by SRLDC shift operators-reg.

Respected Sir,

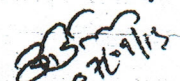
With all respect, your kind attention is drawn to the incident happened on 07.09.2013 AN wherein the SRLDC shift operator had allegedly complained about Kolar shift operator of not attending their phone calls. There are one mobile number, connection and two land line connections available in HVDC Control room for communicating the messages/information between Kolar control room and SRLDC, CPCC, LDCs, Talcher CR, remote operated stations like Hosur & Somnahalli etc. The mobile connection is used as a primary contact number as the reliability of BSNL land line connections are very poor in spite of lodging several complaints. This is known to all regular contact offices like SRLDC, CPCC, LDCs, Talcher CR, remote stations etc and they usually make their calls on mobile number only.

On 07.09.2013 AN, during the control room shift duty (B-Shift) of undersigned in Kolar HVDC control room, the shift operator from SRLDC called Kolar control room on control room mobile phone at around 16:10hrs and complained of not attending their phone calls. But the real fact was that there was neither any call from SRLDC nor the phone numbers at HVDC control room engaged during that time and indeed there wasn't any call for 1-1.5hrs to control room mobile number prior to the mentioned call from SRLDC. In spite of repeated pleading by the co-shift operator of HVDC control room about the fact that the control room mobile number was not engaged, the SRLDC shift operator went on complaining that the SRLDC calls were not being attended. Even if it is to be believed they could have easily contacted the operation i/c or station i/c as all are having official mobile connections and passed on the same to them. During the course of talk over phone, the SRLDC shift operator making allegations about issues which are not relevant to the operations of the HVDC station and even delayed passing the code/message for power flow change by about 4-5 minutes. Again the SRLDC shift I/C called to HVDC control room at around 16:30 asking for station I/C mobile no and was making unpleasant comments about Kolar station I/C.

It is pertinent to mention here that the shift operators at Kolar are very much aware of the importance of the station and are not ignorant of serious/emergency calls from the SRLDC or for that matter from any other stations/ constituents and with due diligence the calls are being attended for smooth running of HVDC and other remote operated stations from Kolar.

With utmost sincerity and respect, the real facts about the mentioned incident are put down for your kind information please.

Yours Faithfully

  
(Avinash K T),

Emp No: 01204  
Manager, Kolar

Place: Kolar

Date : 07.09.2013

After getting information from Shift I/C of Kolar Control room, I rang up SRLDC Control room from landline (240100) ( 1625hrs on 07.09.13 ) to check if any operational problem with our Control room staff. When SRLDC CR staff lifted the phone, I enquired with him who was talking to Kolar CR and any issue is there. He immediately gave the phone to Shift I/C (Mr C N Suresh Babu). I asked him any operational issue he was facing with Kolar CR staff. Without giving any specific reply, he started abusing the staff telling that they were not lifting the phone for sometime and keep the phones engaged all the time. I told him that it may be land phone problem. Without listening to me, he started abusing the Kolar staff and me by telling that we are all telling lies and putting the problems of the station on all others and having no knowledge of operation and maintenance of HVDC Station by citing some HVDC Tripping. I had to reply him that whether he has seen HVDC Station and understands the functioning of the system. Later, he was arguing about other immediately irrelevant issues and alleging that we are escaping from the problems as we are under the shadow of their (SRLDC) ED. As he was talking outside the operational issues, I disconnected the call and rang up ED, SRLDC and informed him about the event. He listened to me and suggested to give a written complaint to him to take action against the Shift I/C.

I rang GM(O&M) to convey this unpleasant incident. Later, GM(O&M) rang me back and I explained the Control Room Incident and the above in detail.

From the above, I felt highly insulted and humiliated as there was no issue at all regarding operation of Kolar station as the shift I/C Kolar explained clearly in his letter but for abuses and allegations against us and other employees which is unwarranted and uncalled for.

I feel that my staff shall be highly demoralized if they are treated in such manner when they are trying to give their best in spite of large scale and critical operation from single control room being operated by one Exec and one JE only.

For your kind information and action please.

00-1212  
10/09/13  
(V G Rao)

DGM/Kolar